ORIGINAL

KUNTZ, J.

IN THE UNITED STATES DISTRICT COURT FOR THE EASTERN DISTRICT OF NEW YORK

SCANLON, M.J.

Katheline M. Pierre
(Write the full name of each plaintiff who is filing
this complaint. If the names of all the plaintiffs
cannot fit in the space above, please write "see
attached" in the space and attach an additional
page with the full list of names.)  "See attached "P9 5"
-against- Personell, Associates, breaching

Line Dee, Fidelity Investments Prank "Fidelity"

Lone Dee, Prack office J.P. Horgan Chase Prank, N.A.

(Write the full name of each defendant who is being sued. If the names of all the defendants cannot fit in the space above, please write "see attached" in the space and attach an additional page with the full list of names.)

Case No.

(to be filled in by the Clerk's Office)

Jury Trial: Yes No (check one)



#### I. The Parties to This Complaint

#### A. The Plaintiff(s)

Provide the information below for each plaintiff named in the complaint. Attach additional pages if needed.

Name

Katheline M. Fierre

Street Address

City and County

State and Zip Code

Telephone Number

E-mail Address

Katheline M. Fierre

How Jork, Dew Jork

New Jork, New Jork

Tork, NY 1011 (a)

Tork NY 1011 (a)

Katheline Pierre @ outlack.com

#### B. The Defendant(s)

Provide the information below for each defendant named in the complaint, whether the defendant is an individual, a government agency, an organization, or a corporation. For an individual defendant, include the person's job or title (if known). Attach additional pages if needed.

#### Defendant No. 1

Job or Title

(if known)

Street Address

City and County

State and Zip Code

Telephone Number

E-mail Address

(if known)

Lanc - Doc

Risk Control Hanager "Customer Service Rep.

Risk Control Hanage

#### Defendant No. 2

Name

Jone Doe(s)

Job or Title

(if known)

Street Address

City and County

Deck Office Customer Service Ref

Brooklyn Kings

State and Zip Code	New York, 11226
Telephone Number E-mail Address (if known)	
Defendant No. 3	•
Name	John Dorss
Job or Title (if known)	Back Office Customer Service
Street Address	883 Flatbush Avenue
City and County	Brooklyn KINGS
State and Zip Code	New York 11226
Telephone Number	
E-mail Address (if known)	
Defendant No. 4	Credit Unions,
Name	Financial Institutions, Banks
Job or Title	Agents hereby Appealed
(if known)	City of New York
Street Address	
City and County	
State and Zip Code	
Telephone Number	
E-mail Address	

#### II. Basis for Jurisdiction

Federal courts are courts of limited jurisdiction (limited power). Generally, only two types of cases can be heard in federal court: cases involving a federal question and cases involving diversity of citizenship of the parties. Under 28 U.S.C. § 1331, a case arising under the United States Constitution or federal laws or treaties is a federal question case. Under 28 U.S.C. § 1332, a case in which a citizen of one State sues a citizen of another State or nation and the amount at stake is more than \$75,000 is a diversity of citizenship case. In a diversity of citizenship case, no defendant may be a citizen of the same State as any plaintiff.

Wha	t is the	basis fo	r federal court jurisdiction?	(check all that ap	pply)		
	7 <b>9</b> F∈	ederal q	uestion	☐ Diversity of	citizenship		
Fill c	out the	paragraj	ohs in this section that apply	to this case.			
A.	If the Basis for Jurisdiction Is a Federal Question						
		•	cific federal statutes, federal	<del>-</del>	ovisions of the United		
В.	18 ( 503	A (fre XS Code 3C 23	20 P.1(1937). Article excercise thereo 252113 (a)(c) 1934; 02(D(i)(ii) 18 US( for Jurisdiction Is Diversi	f, reserved a 2014; Extost Code S 2112;	gainst reprised to prison 50SC 2302 2114 (b) receipt , con		
	1.	•	Plaintiff(s)		•		
		a.	If the plaintiff is an indiv	idual			
			The plaintiff, (name) the State of (name)				
		, <b>Ъ.</b>	If the plaintiff is a corpor	ation			
		. ·	The plaintiff, (name)under the laws of the Star and has its principal place	e of (name)	, is incorporated State of (name)		
	•		ore than one plaintiff is nan providing the same informa				
	2.	The I	Defendant(s)		·		
		a	If the defendant is an indi	vidual			
			The defendant, (name) the State of (name) (foreign nation)		, is a citizen of Or is a citizen of		

		b.	If the defendant is a corporation	
	٠		The defendant, (name), is	
			incorporated under the laws of the State of (name)	
			, and has its principal place of	•
	•		business in the State of (name)	Or is
			incorporated under the laws of (foreign nation)	
			, and has its principal place of	
			business in (name)	
:	<del></del>	<del>- de</del> fen	tional page providing the same information for each additional ndant.)	
	3.	The A	Amount in Controversy	
		owes	amount in controversy—the amount the plaintiff claims the defers or the amount at stake—is more than \$75,000, not counting interests of court, because (explain):	
•				

#### III. Statement of Claim

Write a short and plain statement of the claim. Do not make legal arguments. State as briefly as possible the facts showing that each plaintiff is entitled to the damages or other relief sought. State how each defendant was involved and what each defendant did that caused the plaintiff harm or violated the plaintiff's rights, including the dates and places of that involvement or conduct. If more than one claim is asserted, number each claim and write a short and plain statement of each claim in a separate paragraph. Attach additional pages if needed.

The complaint of the plaintiff Kathelino M. Pierre, Sure municipal employed + agency entity, is to redress grievances by consequence of abuse of powers twough regulation refusal, reprisal, burglarly + robbery, receipt, possession, concealment of los disposal of praintiffs property by lineare of banks, savings + loan associations, or credit unions branched in the City of New York where defendants acted to take such money, property and assets of value by force, violence, intimidation, + prohibited practices.

Plaintiff has been verified as an Identity Theft 11 See attached within 1 CW Storting around or since 2012.

#### IV. Relief

V.

State briefly and precisely what damages or other relief the plaintiff asks the court to order. Do not make legal arguments. Include any basis for claiming that the wrongs alleged are continuing at the present time. Include the amounts of any actual damages claimed for the acts alleged and the basis for these amounts. Include any punitive or exemplary damages claimed, the amounts, and the reasons you claim you are entitled to actual or punitive money damages.

ments Restitution relief Per Claim to the Stock & Capital Certification and Closing alleviate narm to plaintiff in the sum of \$8.72 Et09 Under Federal Rule of Civil Procedure 11, by signing below, I certify to the best of my knowledge, information, and belief that this complaint: (1) is not being presented for an We're self metionle improper purpose, such as to harass, cause unnecessary delay, or needlessly increase the incapable cost of litigation; (2) is supported by existing law or by a nonfrivolous argument for + their continuous extending, modifying, or reversing existing law; (3) the factual contentions have actions, emberzles evidentiary support or, if specifically so identified, will likely have evidentiary support + extent (con after a reasonable opportunity for further investigation or discovery; and (4) the complaint otherwise complies with the requirements of Rule 11.

#### For Parties Without an Attorney

I agree to provide the Clerk's Office with any changes to my address where caserelated papers may be served. I understand that my failure to keep a current address on file with the Clerk's Office may result in the dismissal of my case.

Date of signing: March 3, 2019.

Signature of Plaintiff Printed Name of Plaintiff

#### III. Statement of Claim (cont.)

After being a victim of multiple stolen identity events. Plaintiff uncovered a pyramid scheme involving different payment groups responsible for tort/negligent credit cards and banking relationships within the City and State of New York. First, plaintiff checking accounts were frozen in the spring of 2012. This was followed by a string of similar and repetitive transactions made by the payment groups of Citicards CBNA, Chase Credit Cards, Chase Banking, Chase Private Clients, Bank of America, and possibly HSBC, TD Bank, and M&T Bank.

On a call ,December 2017, with representative Judith Gonzalez, Plaintiff was told that Plaintiff would have access to Plaintiff online banking records because Plaintiff credit card was leased by Amazon Rewards Card.

Plaintiff was informed that her card was closed by Chase Bank.

Plaintiff has had an account with Chase since 2011 and has never heard of such a thing. Plaintiff also spoke with representatives outside of town who alerted plaintiff to the fact that she should be able to have access to her account information, in the least. However, they admitted to a block and or hold by customer service defendants in the State of New York.

The defendants are frequently discriminatory towards Plaintiff particularly when plaintiff enters landmark banks and asks to withdraw or make payment for plaintiff capital and available funds with defendants.

Plaintiff learned that almost every banker has no access to their credit card service components, while other tellers refused plaintiff business, stating that they did not have the capacity to fund plaintiff account.

At this moment, Plaintiff accounts have stolen along with the phone numbers associated with them.

Plaintiff access was restricted, the sole owner of plaintiff accounts and account statements.

Everyone has been asking for payments, while plaintiff bank accounts have been closed by the bank and not the grantors, causing plaintiff to lose access to dates and payments over the last few years.

As a government employee, business supplier and provider for working professionals in the Film, Media, and Information Industries, this poses a serious threat to payment systems in the United States and abroad.

Plaintiff taxes even show suspicious charges that seem to need payment from my taxes for remediation although plaintiff was never liable for those taxes and/or payments — Fraudulent Charges that have occurred outside of my relationship with any financial institution within the State of New York.

The defendants or various banks, credit unions, and/or financial institutions of the City and State of New York refused regulation by the FDIC.

The defendants had been closed and listed on the failed banks list. The defendants were perjurious and

incapable of fulfilling individual, commercial, and capital transactions. The defendants stole personal property and upon receipt, possessed, concealed, and disposed of plaintiff property and records of that property. The defendants used prohibited personnel practices despite the onlooking of the owners of defendant institutions.

525 Citicorp, Citigroup, Citibank was closed since November 23<sup>rd</sup>, 2008. Washington Federal acquired by Chase Bank has also been closed since 2012. 111 and 168 Fidelity Bank and Signature Bank have been closed since March 30<sup>th</sup>, 2012 and July 08<sup>th</sup> of 2011, respectively.

The defendants had all agreed to funding account(s) when opening plaintiff account(s). However, shortly upon receipt of payment and/or self-funding, Defendants restricted Plaintiff access, created "counterfeit" cards/accounts, and stolen multiple funds such as Stocks, Bonds, Capital Contributions, Working Capital, Secured Credit, Collateral and Escrow Accounts.

Plaintiff agrees to Oral and Written Testimony.

Plaintiff has two or more stocks currently floating the OTC markets, Capital Markets, and Stock Exchange without access to escrow, accounts, or funds. Plaintiff has attached exhibits containing all accounts receivable, settlements, electronic and paper communications, web logs, invoices, portfolios, FCRA notice to furnishers, unpaid insurance claims and evidence, ChexSystems reports, trade confirmations, bounced checks, grievances, alert history and atm slips, incident letters and reports, current events, complaints, entity information, and police reports.

Plaintiff has been verified as an Identity Theft victim circa 2012. Plaintiff has been a victim of Missing Mail, Mail fraud, Counterfeit fraud, Breach of Contract Tort and Negligence, Medical & Medicaid Fraud through prohibited practice, abuse of powers, intimidation, ethnicity discrimination, bribery, reprisal, kickbacks, corporate insiders, hackers, identity theft, fiduciary schemes, burglary, and extortion.

The plaintiff asks the courts to remedy money damages, physical injury, and property damage in the form of short term and readily available Treasuries. The plaintiff also asks the court to remedy with specific performance such as bank liquidation, temporary restraining orders against defendant's payment group personnel, and better payment methods and practices preventing further losses including but not limited to defacto and dejure asset replacements grossing stock and capital markets along with restitution relief per claim in the sum of \$8.72 E+09 USD.

#### III. Statement of Claim

The complaint of the plaintiff, Katheline M. Pierre, sure municipal employee and agency entity, is to address grievances by consequence of abuse of powers through bribery, reprisal, kickbacks, corporate insiders, identity theft, schemes, and embezzlement. Plaintiff has been verified as an Identity Theft starting around or since 2012.

Plaintiff claims that a chain of Missing Mail, Counterfeit Fraud, Breach of Contract Negligence, and Medicaid Fraud has caused her and clients hereby appealed money damages, physical injury, and property damage.

- 1. Last year I was the victim of six major data breaches as follows
  - a. River City
  - b. FAFSA Data Retrieval tool
  - c. Alteryx
  - d. Equifax
  - e. Saks Fifth Avenue
  - f. Anthem
- 2. I was highly impacted by the following:
  - a. DDOS
  - b. Counterfeit Secured/Credit/Debit Accounts
  - c. Medical Fraud

d. Socioeconomic concerns

Falsified

E Supreme Court Hortgo ge Foredorus

A Judgment

Upon discovery of various stolen identity events, I promptly contacted the FTC, CRA, FCC, and all other respective agencies, suppliers, and insurance companies. I also filed multiple police reports, and an Identity Theft affidavit with the IRS and FTC -- Reference Number 79204808.

- 1-1. The IRS and FTC verified my identity theft documentations. However, I requested certified copies of tax records and refunds by mail. I did not receive either certified copies nor refunds nor correspondence except for a signed receipt of request from the NYS Tax Department for over the last three years.
- 1-2. The FTC provided various security information packets. I submitted proof and notified suppliers, financial institutions, the Department of Education, and my respective schools and loan servicers.
- 1-3.I also reached out to the Postal Inspection Service as my mail had also been found missing.
- 1-4. Mail fraud and theft continued to occur.

Plaintiffs Exhibit 1 of 300 pages

- 1-5.In June of 2017, I had bought a laptop after my ACER Chromebook had malfunctioned.
- 1-6. I was assaulted in August of 2017 and was unable to receive proper care by doctors around the City of New York.
- 1-7.My medical insurance had changed and would not cover hospital visits without a \$40 co-pay.

I contacted Citi cards Citibank CBNA Fraud and Theft Department and was notified that a counterfeit card had been made in my name.

- 2-1.On September 7<sup>th</sup> 2017, I was in the process of making a payment for an Amazon Credit Card sponsored by Chase Bank when I was alerted that my account had been closed due to fraud and changes on my consumer report.
- 2-2.On September 2017, my laptop had been surpassed with malware and ransomeware and spyware. I lost access to a range of products such as G-Suite, Gmail, ICloud, and Domain packages.
- 2-3.In late October, I continued monitoring my credit report. I found that in January of 2017, I had been hacked though a River City Media Spam List.
- 2-4. I received further notice entitling me to both my collateral account and secured credit account at CitiCards Citibank CBNA. However, when I asked the branch manager for assistance, his back office denied me rights to my account(s) and closed both.
- 2-5.I began receiving negative responses in reprise from multiple back office analyst at Chase and Citibank. I was declined checking accounts at every local bank within the City of New York.

I received notice from Amazon on how to proceed and was denied \$0 liability coverage by Chase bank's back office in New York. I tried opening a corporate account but was also denied access to my account after completing and receiving an account number at B1. Chase Bank.

2-1.I received notice that an ANTHEM DATA BREACH had occurred.

I began writing my elected officials in response to the medical neglect I was suffering from. By November of 2018, I was finally granted good cause exemption and given back my access to free healthcare. The same week, multiple people were indicted for Medical Fraud and Bank Robbery.

- 2-2. Since January of 2016, I had been actively being denied Public Assistance benefits. Every month I was at a fair hearing by consequence of someone who had inaccurately denied me benefits. As my credit tumbled due to breach, I was unable to use any other resource to run for good health.
- 2-3.I had been victorious around September 2017 where I was granted my benefits that had been denied the year prior.

Plaintiffs Exhibit 1 of 300 pages









Based on Transunion data

#### **Credit changes**

Current score 511

Mar 11

511

No change

We found no changes to your Transunion credit report.

Expecting a change that you don't see? Transunion may not have updated your report yet.

Help us improve your experience

Was this information helpful?



**BI** No

Mar 10

579 **→ 511** 



**4 68 pts** 

We found 3 changes to your Transunion credit report.

**New Accounts In Collection** 

SOURCE RECEIVABLES MANAG

New Account in Collections

**Balance Increase** 

ST UNIV NY SLSC

Balance Increased by \$13



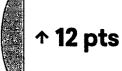






Mar 6

567 **→ 579** 



We found no changes to your Transunion credit report.

We know it can be jarring when scores change but you don't see why. A few score factors are more 'invisible' — like an account getting older or a scoring model adjusting its recipe.

Feb 22

567

No change

We found 1 change to your Transunion credit report.

#### **Balance Increase**

ST UNIV NY SLSC

Balance Increased by \$13

Feb 16

567

No change

We found **1 change** to your Transunion credit report.

**New Credit Inquiries** 









Feb 13
561 → **567**↑ 6 pts

We found 3 changes to your Transunion credit report.

#### **Balance Increase**

US DEPT. OF EDUCATION/GL

Balance Increased by \$235

#### **New Credit Inquiries**

SALLIE MAE B

New Credit Inquiry Added H

#### **Updated Personal Information**

CITY OF NEW YORK

Employer Added to Report +

Feb 4

564 **> 561** 

↓ v 3 pts

We found 1 change to your Transunion credit report.

#### **New Credit Inquiries**

SYNCB/PPC

New Credit Inquiry Added 📑

**Balance Increase** 

ST UNIV NY SLSC

Balance Increased by \$8 +

Jan 11









We found 1 change to your Transunion credit report.

#### **Balance Increase**

US DEPT. OF EDUCATION/GL

Balance Increased by \$229

Jan 7

551 **→ 564** 

↑ 13 pts

We found **no changes** to your Transunion credit report.

We know it can be jarring when scores change but you don't see why. A few score factors are more 'invisible' — like an account getting older or a scoring model adjusting its recipe.

Jan 1

550 **→ 551** 

↑1pt

We found 1 change to your Transunion credit report.

**Credit Inquiries Removed** 

**BRCLYSBANKDE** 

Inquiry Removed From Report

Dec 25

550

No change









We found 2 changes to your Transunion credit report.

#### **New Credit Inquiries**

**BRCLYSBANKDE** 

New Credit Inquiry Added

**NORDSTROMTD** 

New Credit Inquiry Added +

Dec 23

545 **⇒ 550** 

↑5 pts

We found 1 change to your Transunion credit report.

#### **Accounts In Collection Removed**

MIDWEST RECOVERY SYSTEMS

Collections Account Removed

Dec 20

545

No change

We found **no changes** to your Transunion credit report.

Dec 17

546 **→ 545** 









#### **New Credit Inquiries**

**DISCOVER** 

New Credit Inquiry Added

Dec 15

487 **> 546** 

**↑ 59 pts** 

We found 4 changes to your Transunion credit report.

#### **Closed Accounts**

**ACCEPTANCENOW** 

Account Closed

#### Balance Increase

US DEPT. OF EDUCATION/GL

Balance Increased by \$180

#### **Updated Account Information**

**ACCEPTANCENOW** 

Remarks Added to Account +

ST UNIV NY SLSC

Remark Removed From Account +

Dec 4

487

No change

Higher One FOR: Katheline Pierre 115 Munson Street New Haven CT 06511 \*VOID AFTER 180 DAYS DRAWEE NOT LIABLE ON STOP PAY VERIFY AT 866-629-2658
Banking Services Provided by: WEX Bank
Memo: Claim 160504-006452

35-2458 1130

1002846

DATE 05/09/2016

PAY ONE THOUSAND FOUR HUNDRED NINETY-SEVEN DOLLARS AND 54 CENTS

\*\*\*\*1,497.54

TO THE **ORDER** 

. . . Tif.

Katheline Pierre 35 Linden Blvd C2 Brooklyn NY 11226

#001002B46 113024988#19#

TOTAL \$

CASH BACK

SUBTOTAL

TOTAL FROM

DEPOSIT

CHECKING | | SAVINGS | | CHASE LIQUID | |

R/T 500001020

# Anywhere. Visit us at www riddewoodhank com to find out more information

## ISBC 15

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THANK YOU

na pape.com

Anytime... Anywhere. Visit us at www.ridgewoodbank.com to find out more information Review your accounts with Mobile Banking, Online Banking & Telephone Banking... Balance: \$7,000.00

\$7,473.50 Amt: \$7,000.00 AvailDt:01-29-2019

TRANSACTION RECEIPT

Acct#: \*\*\*\*0053 B#:237 Timestamp: 01-11-2019 01:12:29 PM NN#: 1060 CB#: 47 PostDt:01-11-19

T#: 2005

TRANSACTION RECEIPT

2005

8#:237

Z

\*061000146\* 01/16/2019 6219876810

This is a LEGAL COPY of your check. You can use it the same way you would use the original check.

RETURN REASON - S REFER TO MAKER # 100 4#

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77107400410B2#

100007473501

Case 1:19-cv-01521-WFK-VMS Document 1 Filed 03/13/19 Page 22 of 190 PageID #:

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Cardmember Services P.O. Box 17280 Wilmington, DE 19850-7280

#### Questions?

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1-888-247-4080

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1-800-955-8060

www.chase.com/amazon

#### 

45153 RCS 001 003 10117 - NNNYNNNNNNN CS0041 BRC11606 Katheline Pierre
35 Linden Blvd APT C2
Brooklyn ny 11226

April 11, 2017

Update:

Important information provided below.

Your account ending in 6429

Dear Katheline Pierre:

We're writing to provide details about protecting your personal information when it may have been compromised. As we discussed recently, there are immediate as well as ongoing steps you can take to protect your identity if your information is at risk.

Here are two important steps we recommend:

- Contact one of the three National Consumer Credit Reporting Agencies. If you have not already done so, we recommend contacting one of the three credit reporting agencies as soon as possible to request that a 90-day fraud alert be placed in your credit file. This fraud alert will require creditors to take more care before extending new credit and may call you before opening any new accounts. If you contact one credit reporting agency, all three will be notified.
- Review the enclosed Chase ID Theft Tool Kit. This brochure provides helpful tips for dealing with identity theft, including detailed instructions and important toll-free numbers for contacting the credit reporting agencies.

For more information about identity theft, you may wish to contact the following:

#### **Chase Fraud Department**

- Visit chase.com/identitytheft for more information about protecting your assets and your identity.
- Call 1-888-745-0091 to speak with a specialist in our Fraud Department Customer Protection Group, Monday through Friday 10:00 a.m. to 6:00 p.m. ET.

#### Federal Trade Commission (FTC)

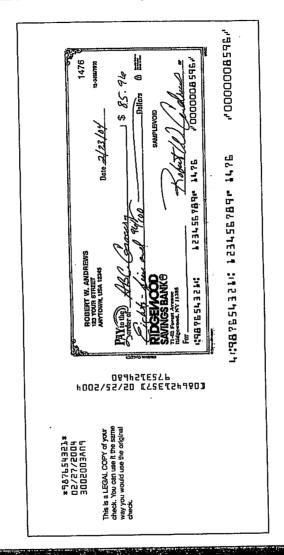
- Visit ftc.gov/idtheft for detailed information from the FTC about identity theft.
- Call the FTC Identity Theft Hotline at 1-877-ID THEFT (1-877-438-4338).

We hope this information is helpful. If you have any questions, please call us. We appreciate the opportunity to assist you with this situation.

Sincerely,

Fraud Department

#### Substitute Check Image Illustration





# and its Effect on YOU!

Substitute Checks and Your Rights

Federal rules for CFECK 21 provide for the replacement of original checks with Substitute Checks. Here are the details and your rights.

SAMINGS BANKO
We Take Banking Personally

Member FDIC

Higher One FOR: Katheline Pierre 115 Munson Street New Haven CT 06511

**\*VOID AFTER 180 DAYS** DRAWEE NOT LIABLE ON STOP PAY VERIFY AT 866-629-2658 Banking Services Provided by: WEX Bank Memo: Claim 160504-006452

1002846

DATE 05/09/2016

PAY ONE THOUSAND FOUR HUNDRED NINETY-SEVEN DOLLARS AND 54 CENTS

\*\*\*\*1.497.54

\$

TO. THE **ORDER** 

....**!!** 

Katheline Pierre 35 Linden Blvd C2 Brooklyn NY 11226

#1130249BB#19#

R/T 500001020

B#:237 NN#: 1060 CB#: 47 Acct#: \*\*\*\*0053 PostDt:01-11-19 Timestamp: 01-11-2019 01:12:29 PM

Amt: \$7,000.00

\$7,473.50 AvailDt:01-29-2019

Balance: \$7,000.00 Review your accounts with Mobile Banking, Online Banking & Telephone Banking... Anytime... Anywhere. Visit us at www.ridgewoodbank.com to find out more information.

B#:237 NN#: 1060 CB#: 47 T#: 2005 Acct#: \*\*\*\*0110 PostDt:01-11-19 Timestamp: 01-11-2019 01:12:29 PM

NA Amt: \$473.50 hsbc.com

TION

RE

П

\$0. \$7,000

AC000600042203

01/13/15 ENDS 07 10PM M0C70512 WITH 5799

Balance: \$473.50

Review your accounts with Mobile Banking, Online Banking & Telephone Banking... Anytime... Anywhere. Visit us at www.ridgewoodbank.com to find out more information. \*051000145\*
01/15/2019
5219875810
This is a LEGAL COPY
your check. You can us

This is a LEGAL COPY of your check. You can use it the same way you would use the original check.

RETURN REASON - S REFER TO MAKER

•	<del>KEFEK IO MAKEK</del>	
70 /14/2019	Genius Brands Muyasimpiences 929-267-3059 PO BOX 7942 NEW YORK, NY 10118	Fidelity Account © 1004 80-668/1012  01/11/2019 Date
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ביסוסו	For Stock certificates	· · ·
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# 1004#

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Account # topright from

certificate on back exact

BUSINESS FIRST-CLASS MAIL PE PERMIT NO. 192

POSTAGE WILL BE PAID BY ADDRESSE



Cardmember Services P.O. Box 17280 Wilmington, DE 19850-7280

#### **Questions?**

1-888-247-4080

m 1-800-955-8060

www.chase.com/amazon

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45153 RCS 001 003 10117 - NNNYNNNNNNN CS0041 BRC11606

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- Call 1-888-745-0091 to speak with a specialist in our Fraud Department Customer Protection Group, Monday through Friday 10:00 a.m. to 6:00 p.m. ET.

#### Federal Trade Commission (FTC)

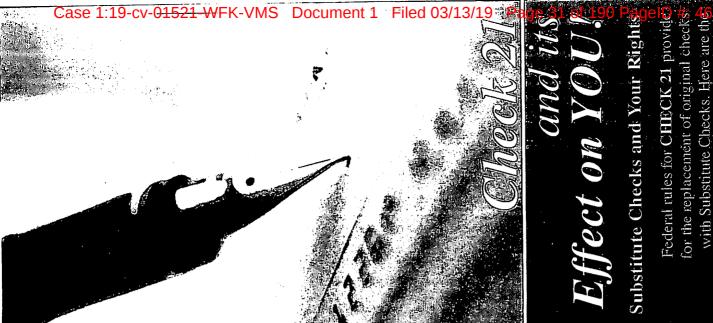
- Visit ftc.gov/idtheft for detailed information from the FTC about identity theft.
- Call the FTC Identity Theft Hotline at 1-877-ID THEFT (1-877-438-4338).

We hope this information is helpful. If you have any questions, please call us. We appreciate the opportunity to assist you with this situation.

Sincerely,

Fraud Department





# ## STATE AND THE SET OF STATE AND THE STATE

Substitute Check Image Illustration

SAVINGS BANKO We Take Banking Personally

details and your rights

amazon

Expect more smiles ...



IFP,NPROSE,PROSENEF

### U.S. District Court Eastern District of New York (Brooklyn) CIVIL DOCKET FOR CASE #: 1:19-cv-01030-WFK-VMS

Pierre v. John Doe(s) #1 et al

Assigned to: Judge William F. Kuntz, II

Referred to: Magistrate Judge Vera M. Scanlon

Cause: 28:1331 Fed. Question

Date Filed: 02/15/2019 Jury Demand: None

Nature of Suit: 890 Other Statutory

Actions

Jurisdiction: U.S. Government

Defendant

#### **Plaintiff**

Katheline M. Pierre

represented by Katheline M. Pierre

421 8th Avenue Unit 7942

New York, NY 10116

Email: kpierre4737@bths.edu

PRO SE

V.

#### **Defendant**

John Doe(s) #1

Postal Inspection Service

#### **Defendant**

John Doe(s) #2

Department of Transportation

#### **Defendant**

Jane Doe(s) #3

Customer Service Representatives

#### **Defendant**

Jane Doe(s) #4

NYC HRA Job Centers

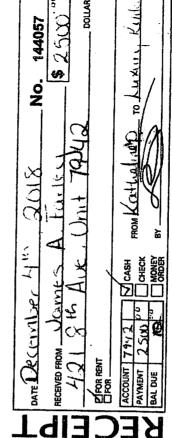
Date Filed	#	Docket Text
02/15/2019	1	COMPLAINT against All Defendants, filed by Katheline M. Pierre. (Attachments: # 1 Civil Cover Sheet) (Bowens, Priscilla) (Entered: 02/21/2019)
02/15/2019	2	MOTION for Leave to Proceed in forma pauperis by Katheline M. Pierre. (Bowens, Priscilla) (Entered: 02/21/2019)

02/21/2019	3	In accordance with Rule 73 of the Federal Rules of Civil Procedure and Local Rule 73.1, the parties are notified that <i>if</i> all parties consent a United States magistrate judge of this court is available to conduct all proceedings in this civil action including a (jury or nonjury) trial and to order the entry of a final judgment. Attached to the Notice is a blank copy of the consent form that should be filled out, signed and filed electronically <b>only if all</b> parties wish to consent. The form may also be accessed at the following link: <a href="http://www.uscourts.gov/uscourts/FormsAndFees/Forms/AO085.pdf">http://www.uscourts.gov/uscourts/FormsAndFees/Forms/AO085.pdf</a> . You may withhold your consent without adverse substantive consequences. Do NOT return or file the consent unless all parties have signed the consent. (Bowens, Priscilla) (Entered: 02/21/2019)
02/21/2019		ORDER granting 2 Motion for Leave to Proceed in forma pauperis. So Ordered by Judge William F. Kuntz, II on 2/21/2019. (Li, Natalie) (Entered: 02/21/2019)
03/01/2019	4	Pro Se Consent to Electronic Notification by Katheline M. Pierre. (Lee, Tiffeny) (Entered: 03/01/2019)

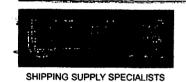
3/13/2019, 3:48 PM

Case 1:19-cv-01521-WFK-VMS Document 1 Filed 03/13/19 Page 35 of 190 PageID #: 472 TOWN REAL PROPERTY. S.









1-800-295-5510

PO Box 88741 · Chicago IL 60680-1741

INVOICE NO. 104215240

INVOICE

ULINE FED ID#: 36-3684738

THANK YOU FOR YOUR ORDER. ULINE CUSTOMER SINCE

YOUR ORDER #

20789274

SOLD TO:

SHIP TO:

MDG2017 00002018 1 AB 040 8 15970985 **GENIUS KIND BRANDS** 421 8TH AVE UNIT 7942

**NEW YORK** NY 10116-9010

**GENIUS KIND BRANDS** 421 8TH AVE UNIT 7942 ATTN C/O KATHELINE PIERRE **NEW YORK** NY 10116-9010

						U100-9-20
CUSTOMER NO	PURCHASE ORDER NO	SHIP VIA	ORDER DATE	DATE SHIPPED	TERMS	TAYORGE DATE
15970985	GP0010	UPS GROUND	12/17/18	12/17/18	NET 30 DAYS	12/17/18

Copy of Driver's License

- Proof of address, i.e. utility bill
- 3) Proof of funding -Payroll check stub with City of NY dated w/in last 100 days

https://jenie.ao.dcn/nyed-ecf/cgi-bin/DktRpt.pl?7692612207054...

IFP,NPROSE

# U.S. District Court Eastern District of New York (Brooklyn) CIVIL DOCKET FOR CASE #: 1:19-cv-01030-WFK-VMS

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LETITIA JAMES
ATTORNEY GENERAL

DIVISION OF ECONOMIC JUSTICE INVESTOR PROTECTION BUREAU

January 24, 2019

Katheline Pierre P.O. Box 7942 New York, NY 10116

> Re: Fidelity Investments Inc. Reference Number: 19-003484

**Matter Identification Number: 1-51914085** 

#### Dear Katheline Pierre:

We are writing to notify you that we have received your submission to the New York State Office of the Attorney General. On behalf of Attorney General Letitia James, we want to thank you for taking the time to alert the Investor Protection Bureau to this matter. Submissions like yours are of vital importance in identifying patterns of fraud or illegality in the securities industry that may warrant investigation or prosecution.

The staff of the Investor Protection Bureau reviews and records every submission it receives. While in most cases no action other than making a submission is required, there may be instances where a member of the Investor Protection Bureau seeks to gather additional information. Following review of your submission, should the staff have any questions or require additional information, you will be contacted directly. As our investigations are generally confidential, our staff are typically unable to provide details regarding particular investigations.

Please note that while the Investor Protection Bureau has the authority to commence legal actions on behalf of the people of the state of New York, the Bureau does not investigate or litigate cases on behalf of individual investors, and the Bureau's staff members are not private attorneys for individuals who may wish to pursue personal claims. As a general matter, therefore, investors who believe they may have been victimized should consult with a private attorney experienced in securities law regarding any civil remedies that may be available to them.

If you do not have an attorney and would like a referral, you may call your city or county bar association. Additional information and resources are also available at <a href="https://ag.ny.gov/investor-protection/legal-referral-services-and-clinics">https://ag.ny.gov/investor-protection/legal-referral-services-and-clinics</a> and <a href="https://ag.ny.gov/investor-protection/faqs">https://ag.ny.gov/investor-protection/faqs</a>. Please note that the passage of time may bar any claims that you might have. It is therefore important for you to act promptly if you wish to pursue a private claim.

If your complaint involves misconduct by a registered broker or dealer, you may be able to file a claim with one or more self-regulatory organizations that govern the securities markets. The appropriate forum for your complaint will depend upon the account agreements you signed and the exchange on which the securities you invested in are traded. A review of your contract or account agreement should reveal which forum, if any, has been specified to resolve disputes pertaining to your account. You may wish to directly contact the forum that has been specified to request information about how to pursue a claim.

If your broker or dealer is a member of the Financial Industry Regulatory Authority ("FINRA"), your customer agreement will likely contain a mandatory arbitration clause. You also have the right to independently request arbitration with a FINRA member. You can find information about filing a claim with FINRA at: <a href="http://www.finra.org/ArbitrationAndMediation/">http://www.finra.org/ArbitrationAndMediation/</a>. You may also reach FINRA by telephone at: (240) 386-4357.

If your complaint involves commodities, such disputes typically are arbitrated before the National Futures Association ("NFA"). You can find information about filing a claim with NFA at: <a href="http://www.nfa.futures.org/NFA-arbitration-mediation/index.HTML">http://www.nfa.futures.org/NFA-arbitration-mediation/index.HTML</a>. You may also reach NFA by telephone at: (800) 621-3570.

Thank you again for reaching out to the New York State Office of the Attorney General.

Sincerely,

The Investor Protection Bureau





\_MuyasiMPIENCTM, copyright December 2016. Satisfactory Letter

(T-Report)

1/30/2017

SE-87017 Muyasi INC

Felix, Katheline M. Pierre, III CEO/Founding Director MIMO™MuyasiMPIENC™ Main-office@muyasi.com

Homeownership Department 2806 Church Ave Greater New York City Brooklyn, New York 11226

January 30, 2017

[Memo: Satisfaction Letter regarding past credit related problems]

To whom it may concern:

As a student, established individual, and small business owner, I recently became a victim of identity theft where it took a toll on my credit and federal tax records over the years. After initially filing a police report about the theft, I had to relocate and start over anew.

I began monitoring my credit, filing with the credit reporting bureaus and hiring an analyst and attorney. After toiling through anxiety, I braved oral surgery for a tooth that needed extraction, round last year mid October 2016. Although overwhelmed, I maintained SAP-MET status at university, successfully introduced new capital investments and feasibility over the long run with my business association.

I managed to seek out a financial counselor at my local Financial Empowerment Center. Together, along with the FTC, we followed the necessary steps to stop, halt, and amend my credit history from theft and all other burglary [ Identity Theft Report #79204808]. I also filed various dispute letters and an identity theft affidavit with the IRS.

With my credit making a solid return to good standing throughout the year, I have been able to repair my established credit history and look to retain/achieve a Tier 1 +++ status. As of January 2017, I, Felix, Katheline M. Pierre, III., seek to consolidate my debt, refinance; appraise and appreciate new assets & capital investment, while securing working capital to help support pre-operating expenses, location requirements, building & home purchases; and likewise the licensing required to help equip and manufacture my very own sustainable, patent pending invention.

Appreciating your valued investment,

Felix, Katheline M. Pierre, III.

CC: Financial Empowerment Center

Greater New York City
Brooklyn, NY, 11226



katheline pierre <kathelinepierre@gmail.com>

#### **New Data Leak Announced: Alteryx**

1 message

LifeLock <no-reply@email.lifelock.com>
Thu, Dec 21, 2017 at 10:18 PM Reply-To: LifeLock <reply-fe891576716c077472-201\_HTML-352731850-7220301-2961@email.lifelock.com>
To: kathelinepierre@gmail.com

View online



# Alteryx Data Leak Exposes Information for 123 Million American Households

More than 120 million U.S. households had information exposed in a data leak, potentially raising the risk of identity theft for the impacted American families.

## What happened at Alteryx?

Cybersecurity company Upguard said it discovered the exposed data on Oct. 6, 2017, in a cloud-based repository, and made its discovery public on Dec. 19, 2017. The repository that was exposed contained a range of U.S. household data from Alteryx, an Irvine, California-based marketing and data analytics company.

The data included 248 fields of information for each household. The information ranged from addresses and income to ethnicity and personal interests. Details included contact information, mortgage ownership and financial histories.

Learn more about this data leak here.

127

What does this mean for you?

#### I. The Parties to This Complaint

#### A. The Plaintiff(s)

Name Municipal Employee Katheline M. Pierre

Street Address 421 8th Avenue, 7942

City and County New York New York

State and Zipcode New York 10116

Telephone Number <u>347-362-6959</u>

Email Address kathelinepierre@outlook.com

#### Name Kenneth S. Canfield

Street Address Doffermyre Shields Canfield & Knowles, LLC.

1355 Peachtree Street, N.E. Suite 1600

City and County Atlanta

State and Zipcode Georgia 3039

Telephone Number <u>404-881-8900</u>

Email Address

#### Name Amy E. Keller

Street Address DiCello Levitt & Casey LLC

Ten North Dearborn Street, Eleventh Floor

City and County: Chicago

State and Zipcode: Illinois 60602

Telephone Number 312-214-7900

Email Address

#### Name Norman E. Siegal

Street Address: Stueve Siegal Hanson LLP

460 Nicholas Road, Suite 200

City and County Kansas

State and Zipcode Missouri 64112

Telephone Number 816-714-7112

Email Address

# B. The Defendant(s)

Job or Title unauthorized personnel

Street Address IRS

290 Broadway

City and County New York New York

State and Zipcode New York 10007

Telephone Number

Email Address

Exhibit N



POLICE DEPARTMENT LEGAL BUREAU F.O.I.L Unit, Room 110C One Police Plaza New York, NY 10038

Ms. Katheline Pierre P.O. Box 7942 New York, NY 10016 02/08/18

FOIL Req #: 2018-PL-2281

Your File #:

Re: complaint report

Dear Sir or Madam:

This is in response to your letter dated 02/01/18, which was received by this office on 02/01/18, in which you requested access to certain records under the New York State Freedom of Information Law (FOIL).

Responsive to your request, the following document(s) have been accessed and photocopied:
Redactions have been made to the document(s) in that the release of such information would represent an unwarranted invasion of personal privacy and would endanger the life and safety of any person
{§ 87.2 (b) and (f)}  For the following requested item(s), I must refer you to the appropriate agency/agencies or
unit that may be in possession of such documents.
within thirty (30) days. Failure to do so will result in this file being CLOSED.  The requested documents are enclosed with this letter.
☐ Upon receipt of payment, the requested documents will be mailed.  PAYMENT PROCEDURE
Send check or money order (no cash) Payable to the "New York City Police Department"  Mail payment to:  New York City Police Department, F.O.I.L Unit, Room 110C, One Police Plaza, New York, NY 10038  Note: Please include the FOIL number on the check or money order
Note: Please include the POLE APPEAL PROCEDURE

### APPEAL PROCEDURE

Should you so desire, you may appeal this decision or any portion thereof. Such an appeal must be made in writing, within thirty (30) days of the date of this letter, and must be forwarded to: Sergeant Jordan S. Mazur, Records Access Appeals Officer, New York City Police Department, One Police Plaza, Room 1406, New York, NY 10038. Your appeal may also be submitted via email to FOILAppeals@NYPD.org

Please include copies of the FOIL request and this letter with your appeal.

Sincerely.

Richard Mantellino

Lieutenant

Records Access Officer

COURTESY • PROFESSIONALISM • RESPECT

Gmail - IdentityTheft.gov Reference Number

<b>M</b> Gmai	
---------------	--

M. Perry <perryssnl@gmail.com>

# IdentityTheft.gov Reference Number

1 message

**no-reply@identitytheft.gov** <no-reply@identitytheft.gov> To: perryssnl@gmail.com

Thu, Feb 15, 2018 at 1:17 PM

Thank you for reporting identity theft to the FTC.

This is not your temporary password. Your temporary password will come in a separate email.

Your reference number is:

91946726

Keep this for your records.

To view and update your personal recovery plan, log in at IdentityTheft.gov.





First-Class Mail Postage & Fees Paid USPS Permit No. G-10

1011689010 0770

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katheline pierre <kathelinepierre@gmail.com>

Wed, Dec 19, 2018 at 12:56 PM

## 212 Linden Blvd. Residency Application

Admin Brodmore <admin@werize.nyc>

To: katheline pierre <kathelinepierre@gmail.com>

Cc: db@brodmore.com

Hi Katheline,

We are happy to process your application for a studio apartment in order of the logbook. Before we can proceed we need copies of all of the following:

1) W2's or paystubs for all jobs

2) Employer verification letter with no redactions or an offer letter with hourly/salary amount

 $\frac{1}{3}$  Confirmation that you'd like to change your household from a 2 person household to a 1 person household

(4) Copy of your voucher with award amount and date of award

Without the above we will not be able to move forward with processing your application. To date we've received your Safe Horizons Emergency Transfer Advocacy Letter and a personal notarized statement of your earnings, which appears to be for your personal business since it has "cost of goods sold" as an expense. Feel free to clarify.

Additionally, I work directly for the Management company 212 Linden Ventures, not for an agency. We are allowed to market our own units once we've completed HPD's compliance courses which is how we were even allowed to advertise on Housing Connect. Only approved agents are allowed to use housing connect as a resource to reach middle income applicants. All information sent over is protected and confidential.

Hope to hear from you soon.

Best, Liz

[Quoted text hidden]

letter from employer How much # hour

December 16,2016

jaj<sup>an ja</sup> p<mark>osej misessi sistema kilkisti ji je ma in sijeri sejedini je</mark> ili

Confact number

34alus

letters From Creditors

the Confedence of the Confeden



Better Business Bureau Serving Central, Northern & Western Arizona

Maricopa County Campus - 1010 E. Missouri Avenue, Phoenix, AZ 85014
Mohave County Campus - 60 S. Acoma Blvd. Unit #B102, Lake Havasu City, AZ 86403
Yavapai County Campus - 213 Grove Avenue, Prescott, AZ 86301
Yuma County Campus - 350 W. 16th Street, Suite #205, Yuma, AZ 85364

A Community of Trustworthy Businesses

12/26/2017

sel certificate ex

Katheline Pierre Po Box 7942 New York NY 10016

RE: Complaint ID # 12571035

Dear Katheline Pierre:

This message is in regard to your complaint submitted on 12/21/2017 against Lifelock, Inc.. Your complaint was assigned ID 12571035.

The business has sent the BBB a message regarding this complaint, and forwarding it for your review. The contents of this message are below or attached. Please respond within 7 calendar days or the complaint will be closed as assumed resolved. All responses will be copied to the company.

The text of your complaint may be publicly posted on the BBB web site (BBB reserves the right to not post in accordance with BBB policy). Please do not include any personally identifiable information in describing the nature of your complaint, with BBB policy). Please do not include any personally identifiable information in describing the nature of your complaint. BBB submitting your complaint, you are representing that it is a truthful account of your experience with the business. BBB may edit your complaint to protect privacy rights and to remove inappropriate language.

Regards,

Conciliation & Engagement Specialist Your Better Business Bureau

**MESSAGE FROM BUSINESS:** 

We have reached out to this member and addressed her concerns.

# BUSINESS BANKING DISCLOSURE OF SERVICE CHARGES

Effective Date: April 1, 2018

#### **Business Checking Account**

 Monthly Maintenance Charge
 Fee waived with a 30 day average account balance of \$10,000, or with two additional eligible business products (Debit Mastercard, Merchant Services, Payroll Services)

Monthly Cash Deposit Fee

You may deposit or withdraw up to \$25,099.99 in cash per statement cycle, without incurring a cash-related fee. Cash deposits or withdrawals that exceed \$25,099.99 in a statement cycle will incur a fee of \$0.20 per \$100 increment (or portion thereof) of cash deposited or withdrawn after \$25,099.99 in a statement cycle.

There is no transaction charges

#### **Business Savings Account**

 Monthly Maintenance Charge Fee waived if account average daily balance (calculated by adding the principal in the account for each day of the period and dividing that figure by the number of days in the period) is \$100 or more.

 Monthly Cash Deposit Fee You may deposit or withdraw up to \$25,099.99 in cash per statement cycle, without incurring a cash-related fee. Cash deposits or withdrawals that exceed \$25,099.99 in a statement cycle will incur a fee of \$0.20 per \$100 increment (or portion thereof) of cash deposited or withdrawn after \$25,099.99 in a statement cycle.

There is no transaction charges

#### **Business Money Market Account**

DebitCard Transactions, Transfers, or Checks Drawn (Limit 6 per monthly cycle)

 Monthly Service Charge fee waived if account average daily balance (calculated by adding the principal in the account for each day of the period and dividing that figure by the number of days in the period) is \$10,000 or more.

Excess transactions (each)

 Monthly Cash Deposit Fee You may deposit or withdraw up to \$25,099.99 in cash per statement cycle, without incurring a cash-related fee. Cash deposits or withdrawals that exceed \$25,099.99 in a statement cycle will incur a fee of \$0.20 per \$100 increment (or portion thereof) of cash deposited or withdrawn after

\$25,099.99 in a statement cycle.

#### **Association Checking with Interest** Account (Not - For Profit Only)

- Monthly Maintenance Charge
  - There is no transaction charges

#### **Association Savings Account**

Monthly Maintenance Charge

**Abandoned Property** 

Costs for public notice and certified mail as required by law will be passed on to each applicable account.

- Special handling charge (per account)
- Reclamation (per account)

	Debit MasterCard/ATM
\$20.00	<ul> <li>Non-Ridgewood ATM Use</li> </ul>

Non-Ridgewood ATM Use	\$1.50
Lost Card Replacement	\$10.00
PIN Replacement	\$5.00
1 II Kopiocomem	·

#### Safe Deposit

date peper	61.50.00
Box Break Open	\$150.00
· · · · · · · · · · · · · · · · · · ·	\$25.00
• Lost Key	7
<ul> <li>Late Payment (30 days past due)</li> </ul>	\$10.00
Rental fees vary by box size.	
Consult your local branch for details.	

#### \$2.00 Overdraft

Transfers against Insufficient funds	\$30.00
• Italisters adding insolucion total	\$30.00
Bill payment against insufficient funds (per item)	\$30.00
Overdraft Privilege (per item paid)	
Overdraft Protection Transfer (per item paid)	\$10.00
Stop Payment (per item)	\$25.00

#### **Legal Process Compliance**

(Levies, Subpoenas, Restraining Notices, etc.)	
	\$100.00
Per Hour	• -
Plus photocopy charge (per item)	\$5.00

#### **External Funds Transfer**

	EXIGINAL FORMS	FREE
\$15.00	Standard Incoming     Standard Outgoing	\$2.50
	Standard Outgoing	\$6.95
	Express Outgoing     Tanadari	\$1.00
\$10.00	<ul> <li>Person-to-Person Transfers</li> </ul>	*****
T	Money Orders (each)	\$2.00

<ul> <li>Depositors</li> </ul>		\$10.00
<ul> <li>Non-Depositors</li> </ul>	!	\$10.00
Wire Transfers	:	\$25.00

Outraine (demostic)	ΨZJ.
Outgoing (domestic)	\$10.
Incoming	φ10.

	Checkbook order or personalized deposit slips - price     Checkbook order or personalized deposit slips - price	
\$0.00	varies according to style, plus Secure Shipping and tax.	\$25.00
	Consular Letters	\$5.00
	Interim Statement	FREE
	Notary Services, depositors (per item)	\$2.00
\$0.00	Notary Services, non-depositors (per item)	\$5.00
ψυ.σσ	• Photocopy	\$10.00

• Returned Check Fee (per item) (deposited in account or cashed) Returned Mail, processing fee (per month/per account)

\$10.00 • Signature Guarantee: Investment Securities (per item) \$25.00 Stop Payment (per item) \$25.00 Transcript of account, per hour (one hour minimum) \$15.00 \$1.00 \$20.00

• Travelers Cheques, per \$100.00 Reconciliation of Account (no Bank Error)

Including interim statement (per hour, one hour min.) **Business Checking Amendments** 

• Partnership

For Profit Business

\$10.00 les dation for Howers only

\$5.00

\$25.00

\$10.00





2018

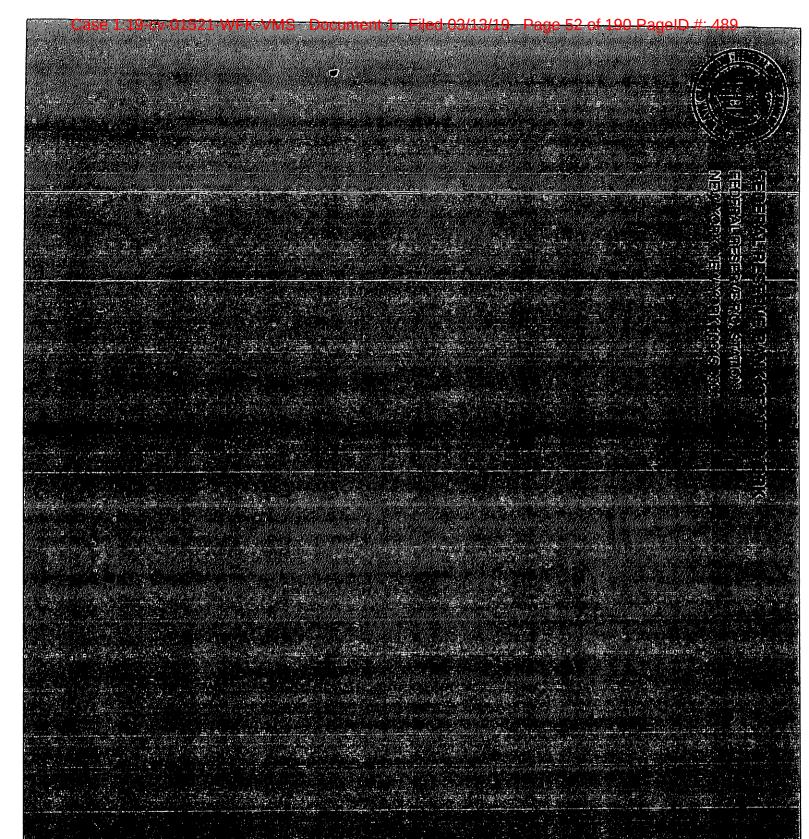
\$278.00

0.0

# **Employment History Retirement and Benefits**

For Full-Time Service Only

Member	ship Number	: 000000	Social Security Number: xxx-xx-9302				
		l record of the sal while employed i					ORKERS
From 10/19/2015	To - 08/15/2018	Title ELECTION WKR-PT	300	Years 2	Months 9	Days 28	Salary as of 10/19/2015 = \$1.00
Pe	nsion Earned L	WOP Days					Non-Pensionable Dollars
2016	\$600.00	0.0					MOIL GIROUTE Source
2017	\$303.00	0.0					



# FEDERAL RESERVE BANK of NEW YORK

33 LIBERTY STREET, NEW YORK, NY 10045-0001

February 23, 2018

Ms. Katheline Pierre 421 8th Ave PO Box 7942 New York, NY 10016

Dear Ms. Pierre:

This letter is in response to your complaint against Chemung Canal Trust Company (Chemung). In your complaint, you state issues that you have encountered with JPMorgan Chase (Chase), including trouble accessing your checking and savings accounts at Chase since 2013. You claim that you have had similar problems with checking, savings and time accounts at Chemung.

As a point of information, Chase is not under the supervisory authority of the Federal Reserve and you were notified by Federal Reserve Consumer Help that your complaint was forwarded to the Consumer Financial Protection Bureau, which has authority over Chase. This letter responds to your allegations against Chemung. We contacted Chemung on your behalf and would like to advise you of our findings.

In connection with our inquiry, Libby Courtright, Compliance Officer at Chemung, advised this Reserve Bank that based on a search of their records, Chemung did not find any accounts in your name and no requests to open any account that would have been denied.

We trust that the information has been helpful. As this office monitors the nature and quality of consumer complaints against banks under our jurisdiction, we thank you for bringing this matter to our attention.

Sincerely,

Felix R. Bustelo Supervising Examiner Consumer Compliance

Filing status:	X s	nale Married filing jointly	Married filing	separately 🔲	Head of h	ousehold	Qua	lifying widow	r(er)			
Your first name a				Last name						Your social security number		
katheline			pierr	e, III					05	055-82-9302		
Your standard de	ductio	n: Someone can claim you as a	a dependent	☐ You were	born bef	ore Janua	y 2, 1954	□ Yo	u are bline			
If joint return, spo	use's	first name and initial	Last nam	9					Spo	use's so	cial securi	ity number
Spouse standard d		on: Someone can claim your spou				s born befo	ore Januai	y 2, 1954			health care t (see inst.	e coverage .)
<del></del>	umbei	and street). If you have a P.O. box, se						Apt. no			lection Ca	mpaign  Spouse
City, town or pos New York		e, state, and ZIP code. If you have a fo	reign addres	s, attach Schedu	le 6.					-	four depe	
Dependents (s			(2) So	cial security number	(3)	Relationship	to you		(4) ✓ if qu			
(1) First name		Last name						Child	ax credit	credit Credit for other dependents		
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								1	<u> </u>	- ond boli		true
Sign "	nder pe	enalties of perjury, I declare that I have exame and complete. Declaration of preparer (other	ined this return than taxpayer	and accompanying is based on all infor	schedules mation of	and statem which prepa	ents, and to rer has any	the best of m knowledge.				
Here		our signature		Date		cupation			if the if	RS sent yo	u an <b>id</b> entit	ty Protection
Joint return?	` '				CEO, C	SOCF	), DR.,	Student	here (se	e inst.)		
See instructions. Keep a copy for	Sc	ouse's signature. If a joint return, both	n must sign.	Date	Spouse	's occupat	ion		If the If		u an Identit	ty Protection
your records.									here (se	ee inst.)		
Daid	Pr	eparer's name Pre	parer's signa	ture			PTIN		Firm's E	IN	Check if:	
Paid Duananan									L			rty Designee
Preparer Use Only	Fit	m's name ▶ Self-Prepa	red				Phone	no.			Sell-ei	mployed
_		m's address ▶									Som 1	040 (2018
For Disclosure, P	rivacy	Act, and Paperwork Reduction Act	Notice, see	separate instru	ctions.						roin i	0-10 K010
Form 1040 (2018)												Page 2
10111 1040 (2010)		Wages, salaries, tips, etc. Attach For	m(s) W-2 .		S	CH 126	00		1			,816.
	1 2a	· · · · · · · · · · · · · · · · · · ·	2a			b Taxable	interest		2b		100	,000.
Attach Form(s)	2a 3a	Tax-oxompt missions	3a		5.	<b>b</b> Ordina	y dividen	ds	3b			5.
W-2. Also attach Form(s) W-2G and	4a		4a			b Taxable	amount		4b			
1099-R if tax was withheld.	5a	Social security henefits	5a						5b		62.0	140
	6	A Life and the people of Add only organized from Schedule 1 line 22 -1, 078, 679.							6		636	,142.
	7	Adjusted gross income. If you have no adjustments to income, enter the amount from line 6; otherwise, subtract Schedule 1, line 36, from line 6									638	3,142.
Standard Standard	<u> </u>	Standard deduction or itemized dedu							8		646	,909.
Deduction for—     Single or married	8	Qualified business income deduction							9			0.
filing separately, \$12,000	9	Taxable income. Subtract lines 8 and	1 9 from line	7. If zero or less,	enter -0-				10			0.
Married filling	1	a Tax (see inst.) 0. (check if	any from: 1	Form(s) 8814	2 🔲 Fo	orm 4972	s 🗆		)			
jointly or Qualifying widow(er),	''	b Add any amount from Schedule 2						. ▶ 📮	11			0.
\$24,000 • Head of	12	a Child tax credit/credit for other dependen			ny amount f	from Schedu	e 3 and che	ck here ► L	_			
household,	13	Subtract line 12 from line 11. If zero							13			0.
\$18,000 • If you checked	14	Other taxes. Attach Schedule 4.							14			<u>5,199.</u>
any box under Standard	15	Total tax. Add lines 13 and 14 .							15			5,199.
deduction,	16	Federal Income tax withheld from Fo	rms W-2 an	d 1099					16		154	1,520.
see instructions.	) <sub>17</sub>	Refundable credits: a EIC (see inst.)		b Sch. 8812 _			-		- 1		10	5,926.
		Add any amount from Schedule 5 _	15,926						17			0,446.
	18	Add lines 16 and 17. These are your total payments										4,247.
Refund	19	If line 18 is more than line 15, subtract line 15 from line 18. This is the amount you overpaid								_		4,247.
	<b>20</b> a	Amount of line 19 you want refunded to you. If Form 8888 is attached, check here								1		
Direct deposit? See instructions.	<b>▶</b> b	Routing number 2 2 6			crype:					1		
	►d	Account number										
	04	Amount of line 19 you want applied to	your 2019 e	sunateu ud .								
	21	Allowed the second Resident	from line 15	For details on ho	w to nav	see instru	ctions .		- 22	<u> </u>		
Amount You Owe	22 23	Amount you owe. Subtract line 18 : Estimated tax penalty (see instruction	from line 15.	For details on ho	w to pay, ▶	see instru	ctions .	)				1000



katheline pierre <kathelinepierre@gmail.com>

# TurboTax Update: Federal Return Accepted

1 message

turbotax@intuit.com <turbotax@intuit.com> To: KATHELINEPIERRE@gmail.com

Sat, Feb 2, 2019 at 12:05 AM

Accepted - Your Federal Tax Return



# Great news, katheline M pierre III!



Your federal tax return was accepted by the IRS.

What this means

You're officially finished filing your federal taxes - nicely done!

What's next

Once your refund is issued - typically in 3 weeks or less - it will be on its way to being all yours via your preferred delivery method.

Like to track your refund?

Track your refund, print or save a copy of your returns and more, all on your personalized TurboTax home page

Take me home



# Fidelity.

Date	Description	Status	Amount	€. T
12/28/2018	Buy 10,000.00 of 912796PK9 Limit at \$99.985 (Fill or Kill)	Filled at \$99.9829	\$9,998.29	

6. Price

## UNITED STATES TREAS BILLS ZERO CPN 0.00000% 01/03/2019

**Order Number** 

L28NLRLL

Status

Filled at \$99.9829

**Bond CUSIP** 

912796PK9

Description

UNITED STATES TREAS BILLS ZERO CPN 0.00000% 01/03/2019

Action

Buy

Quantity

10,000.00

Order Type

Limit at \$99.985

Time in Force

Fill or Kill

**Conditions** 

None

Trade Type

Cash

muc Type

Standard

Market Session Order Date

12/28/2018, 09:52:01 AM ET

**Cancel Date** 

#### **Executions for This Trade**

Date	Time	Price	Quantity	Amount
12/28/2018	09:52:04 AM ET	\$99.9829	10,000.000	\$9,998.29
, -		Net Total:	10,000.00	\$9,998.29

Additional Important Information:

Accounts Orders

Note: To include Additional Important Information when printing, be sure to expand at least one topic prior to printing.

Performance data shown represents past performance and is no guarantee of future results. Investment return and principal value will fluctuate, so investors may have a gain or loss when shares are sold. Current performance may be higher or lower than what is quoted, and investors should visit Fidelity.com/performance for most recent monthend performance.

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Important information about investment advice for retirement accounts.

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Hereister van Park 1-2002

#### IC3 Complaint Referral Form



#### **Complaint Referral Form Internet Crime Complaint Center**

#### **Victim Information**

Name: Katheline

**Business Name:** 

Age: [None]

Address: Po box 7942

Address (continued): Suite/Apt./Mail Stop:

City: New York

County: Country: United States of America

State: New York

Zip Code/Route: 10116

Phone Number: 3477625736

Email Address: kathelinepierre@gmail.com

Business IT POC, if applicable: Other Business POC, if applicable:

#### Financial Transaction(s)

Transaction Type: Debit Card/Credit Card

If other, please specify:

Transaction Amount: \$10000 Transaction Date: 12/31/2018

Was the money sent? Yes

Victim Bank Name: United States Treasury Direct

Victim Bank Address:

Victim Bank Address (continued): Victim Bank Suite/Mail Stop:

Victim Bank City:

Victim Bank Country: [None]

Victim Bank State [None]

Victim Bank Zip Code/Route:

Victim Name on Account: Katheline Pierre

Victim Account Number: 8-764

Recipient Bank Name: Fidelity Investments

Recipient Bank Address: 1356 Third Avenue

Recipient Bank Address (continued):

Recipient Bank Suite/Mail Stop:

Recipient Bank City:

Recipient Bank Country: United States of America

Recipient Bank State New York

Recipient Bank Zip Code/Route: 10075

Recipient Name on Account:

Recipient Bank Routing Number: 101205681

Recipient Account Number: 9951

Recipient Bank SWIFT Code:

Transaction Type: Wire Transfer

If other, please specify:

Transaction Amount: \$999000

Transaction Date: 01/03/2019

Was the money sent? No

Victim Bank Name:

Victim Bank Address:

Victim Bank Address (continued):

Victim Bank Suite/Mail Stop: Victim Bank City:

Victim Bank Country: [None] Victim Bank State [None]

Victim Bank Zip Code/Route:

Victim Name on Account:

Victim Account Number:

#### IC3 Complaint Referral Form

Recipient Bank Name:
Recipient Bank Address:
Recipient Bank Address:
Recipient Bank Suite/Mail Stop:
Recipient Bank City:
Recipient Bank City:
Recipient Bank Country: [None]
Recipient Bank State [None]
Recipient Bank Zip Code/Route:
Recipient Name on Account:
Recipient Bank Routing Number:
Recipient Account Number:
Recipient Bank SWIFT Code:

Transaction Type: Check/Cashier's Check

If other, please specify: Transaction Amount: \$7473.50 Transaction Date: 01/16/2019 Was the money sent? Yes

Victim Bank Name: Ridgewood Savings Bank Victim Bank Address:

Victim Bank Address (continued):
Victim Bank Suite/Mail Stop:
Victim Bank City:
Victim Bank Country: [None]
Victim Bank State [None]
Victim Bank Zip Code/Route:

Victim Name on Account: Katheline Pierre Victim Account Number: 90053

Recipient Bank Name:
Recipient Bank Address:
Recipient Bank Address (continued):
Recipient Bank Suite/Mail Stop:
Recipient Bank City:
Recipient Bank Country: [None]
Recipient Bank State [None]
Recipient Bank Zip Code/Route:

Recipient Bank Zip Code/Route: Recipient Name on Account: Recipient Bank Routing Number: Recipient Account Number: Recipient Bank SWIFT Code:

Transaction Type: Wire Transfer

If other, please specify: Transaction Amount: \$3000 Transaction Date: 01/02/2019 Was the money sent? Yes

Victim Bank Name: Merrick Bank
Victim Bank Address:
Victim Bank Address (continued):
Victim Bank Suite/Mail Stop:
Victim Bank City:
Victim Bank Country: [None]
Victim Bank State [None]
Victim Bank Zite [None]

Victim Name on Account: Victim Account Number:

Recipient Bank Name:
Recipient Bank Address:
Recipient Bank Address (continued):
Recipient Bank Suite/Mail Stop:
Recipient Bank City:
Recipient Bank Country: [None]
Recipient Bank State [None]
Recipient Bank Zip Code/Route:
Recipient Name on Account:

Recipient Bank Routing Number: Recipient Account Number:

Recipient Bank SWIFT Code:

Description of Incident

#### IC3 Complaint Referral Form

Provide a description of the incident and how you were victimized. Provide information not captured elsewhere in this complaint form.

Bank Robbery through physical and e-services at financial institution. Threatened to off me today. Hacked my account. Stealing checks left and right. Money Laundering and Embezziernent. I met Kramer, she has no relation there. Perhaps Elected Official Cynthia does. I have an order of protection against her and her identity theft.

New Rigged View Only System -- separation of full service banks from corporate service FI.

Which of the following were used in this incident? (Check all that apply.)

- □ Spoofed Email
- ☐ Similar Domain
- □ Email Intrusion

Other Please specify: E-Investment Institution Intrusion

Commingling

Law enforcement or regulatory agencies may desire copies of pertinent documents or other evidence regarding

Originals should be retained for use by law enforcement agencies.

#### Information About The Subject(s) Who Victimized You

Name: Eliza Sutter **Business Name: Fidelity Investments** Address: 1356 Third Ave Address (continued): bet E77th street

Suite/Apt./Mail Stop:

City: New York

Country: United States of America

State: New York Zip Code/Route: 10075 Phone Number: 18003435438

Email Address: brokerageservices@fidelity.com

Website: netbenefits.com

IP Address:

#### Other Information

If an email was used in this incident, please provide a copy of the entire email including full email headers.

Fidelity Alerts: Email Address Update

Inbox

Fidelity Investments <Fidelity.Alerts@fidelity.com>

1:39 PM (58 minutes ago) to THEHUB.MPIENCES

Fidelity Alert: Email Address Updated

**Fidelity Investments** Fri Jan 25, 2019

01:39:47 p.m. ET Your email address was updated

You are receiving this message due to one of the following updates to your Fidelity Profile:

You opened an account and provided your email address.

You changed an existing email address.

You deleted an existing email address.

If you made this update, you don't need to do anything.

If you did not make this update, please call us immediately at 800-343-3548.

#### Sending Fidelity secure messages:

If you want to message us, please do not reply to this email. Instead, you can reach us via a secure message by logging in to your Fidelity account and visiting Customer Service.

#### Fidelity Alerts User Agreement

To verify this email was sent by Fidelity Investments, log in to your account and visit Research > Alerts > View Alerts History.

#### Important information:

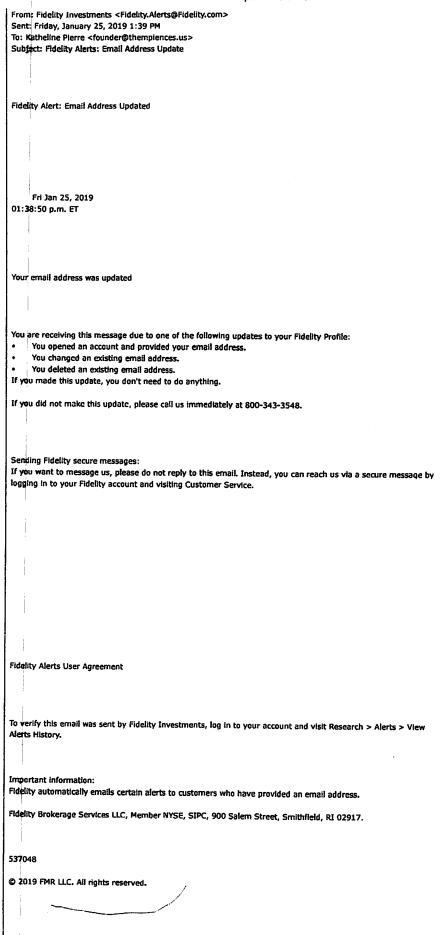
Fidelity automatically emails certain alerts to customers who have provided an email address.

Fidelity Brokerage Services LLC, Member NYSE, SIPC, 900 Salem Street, Smithfield, RI 02917.

#### 537048

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#### IC3 Complaint Referral Form



#### IC3 Complaint Referral Form

Are there any other witnesses or victims to this incident?

[No response provided]

If you have reported this incident to other law enforcement or government agencies, please provide the name, phone number, email, date reported, report number, etc.

Yes, to local police [investigative reports] and the state prosecutor.

☑ Check here if this an update to a previously filed complaint:

#### Who Filed the Complaint

Were you the victim in the incident described above? Yes

#### Digital Signature

By digitally signing this document, I affirm that the information I provided is true and accurate to the best of my knowledge. I understand that providing false information could make me subject to fine, imprisonment, or both. (Title 18, U.S. Code, Section 1001)

Digital Signature: Katheline Pierre

Thank you for submitting your complaint to the IC3. Please save or print a copy for your records. This is the only time you will have to make a copy of your complaint.

TDA Form # KTP OLA 186





#### **Return This Form**

Please follow the steps below:

Review the information listed on this form.

Make any necessary changes.

Sign the form.

Mail or fax this form to TD Ameritrade. (See last page for contact information.)

Include any additional paperwork.

#### Account information

Account type Individual
Account number 494634754

#### Personal information

Full name Mrs KATHELINE PIERRE III

Email address KATHELINEPIERRE@GMAIL.COM

Best daytime phone number (347) 762-5736
Citizenship status U.S citizen

**SSN/ITIN** 055-82-9302 **Date of birth** 2/16/1993

Married Married

Mother's maiden name Senord

Dependents 0

Home address 35 LINDEN BLVD BROOKLYN NY 11216

UNITED STATES

Mailing address PO BOX 7942

NEW YORK NY 10116-7942

**UNITED STATES** 

**Employment information** 

Employment status Employed

Business/employer name CITY OF NEW YORK

Occupation POLICE\_OFFICER/FIREFIGHTER/LAW\_ENFORCEMENT\_PROFESSIONAL

Employer address MPIENCES BRANDS INC

PO BOX 7942

# Your E-Statement is now available!

# Ridgewood Savings Bank <custsvc@ridgewoodbank.com>

Fri 2/1/2019 1:40 PM

To:Katheline Pierre < founder@thempiences.us>;

Your new E-Statement is now available for viewing. To view your new statement, please login to Ridgewood Savings Bank's Online Banking or Mobile app.

#### Products and services:

Identity Protection in the palm of your hand.

#### **LEARN MORE**

**EZShield** 

If you have any questions or want to unsubscribe to E-Statements, we're here to help at (718) 240-4778 Monday - Friday: 7AM - 8PM, Saturday: 8AM - 5PM.

Thank you for choosing Ridgewood Savings Bank.

Member FDIC

Tracking-No: (625856-3885976-4507972) Tracking-No: (625856-3885976-4507967)

REFER A Search or get a quote CUSTOMER SERVICE DOJ TUO PROFILE Investment Products Why Fidelity News & Research Planning & Advice Accounts & Trade Help/Glossary | Print **Trade** Conditional Baskets Stocks/ETFs Mutual Funds Fixed Income Trade Armor Trade Fixed Income Confirmation Account INDIVIDUAL (X84789951) Thank you. Your order has been placed and received by Fidelity. Order Confirmation Number: L28NLRLL Please print this confirmation for your records. This unique order number is confirmation of receipt of your order. If you contact Fidelity concerning this order, use this order number to identify it.  ${\bf \hat{v}}$  To check your order status, go to the <u>Orders</u> page. Order Information Account X84789951 Action Buy CUSIP 912796PK9 Description UNITED STATES TREAS BILLS ZERO CPN ← Q ordered 0.00000% 01/03/2019 Quantity 10 Coupen --Maturity Date 01/03/2019 Trade Date 12/28/2018 Settlement Date 12/31/2018 Order Type Price Limit at 99.985 Time in Force Fill or Kill Trade Type Cash Price w/Mark-up 99.985 Effective Yield 1.825273 Accrued Interest 0.00 \$9,998.50 The cost of this trade without mark-up \$0.00 (0.00%) Mark-up(%) \$9,998.50 Cost of this trade with mark-up Visit the <u>Online Message Center</u> for a PDF of important material security information.

**Next Steps** 

To check your order status, go to the Orders page.

Place Another Fixed Income Order



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# **NYS Department of State**

### **Division of Corporations**

### **Entity Information**

The information contained in this database is current through March 4, 2019.

Selected Entity Name: MOTION PICTURES INFORMATION ENTERPRISES & COMMUNICATIONS COMISSION MUYASIMPIENCES, INC.

Selected Entity Status Information

**Current Entity** 

MOTION PICTURES INFORMATION ENTERPRISES &

Name:

COMMUNICATIONS COMISSION MUYASIMPIENCES, INC.

DOS ID #:

5104634

Initial DOS Filing MARCH 20, 2017

Date: County:

KINGS

Jurisdiction:

**NEW YORK** 

**Entity Type:** 

DOMESTIC BUSINESS CORPORATION

**Current Entity** 

**ACTIVE** 

Status:

Selected Entity Address Information

DOS Process (Address to which DOS will mail process if accepted on behalf of the entity)

FELIX, KATHELINE M. PIERRE III. 35 LINDEN BLVD APT C2 BROOKLYN, NEW YORK, 11226

Registered Agent

NONE

This office does not record information regarding the names and addresses of officers, shareholders or directors of nonprofessional corporations except the chief executive officer, if provided, which would be listed above. Professional corporations must include the name(s) and address(es) of the initial officers, directors, and shareholders in the initial certificate of incorporation, however this information is not recorded and only available by viewing the certificate.

#### \*Stock Information

#### # of Shares Type of Stock \$ Value per Share

200

No Par Value

\*Stock information is applicable to domestic business corporations.

#### **Name History**

Filing Date	Name Type	Entity Name
MAR 20, 2017	Actual	MOTION PICTURES INFORMATION ENTERPRISES & COMMUNICATIONS COMISSION MUYASIMPIENCES, INC.

A Fictitious name must be used when the Actual name of a foreign entity is unavailable for use in New York State. The entity must use the fictitious name when conducting its activities or business in New York State.

NOTE: New York State does not issue organizational identification numbers.

Search Results New Search

<u>Services/Programs</u> | <u>Privacy Policy</u> | <u>Accessibility Policy</u> | <u>Disclaimer</u> | <u>Return to DOS</u> <u>Homepage</u> | <u>Contact Us</u>

### Fidelity.com

# We're committed to your security

We safeguard your accounts with strong encryption, firewalls, secure email, and proactive 24/7 system surveillance.

# Additional security protection against fraud

We offer these extra measures for the different ways you do business with us.



### Extra login security

#### For online access:

download an app for security codes to use in addition to your username and password.



# 2-factor authentication

Gen Dack

#### For some sensitive transactions:

a security code is sent via text or voice call to your phone, to verify your identity.

See more of our security measures



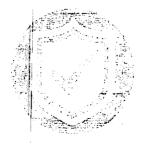
### Fidelity MyVoice<sup>SM</sup>

#### For when you call us:

voice recognition technology for account security, as unique as your voice.

# Fidelity Customer Protection Guarantee

We're proud of the trust you place in Fidelity and want to ensure that you have peace of mind when doing business with us. That's why we offer this guarantee: We will reimburse you for any financial losses that result from unauthorized activity on your accounts.



# How strong are your passwords?

If you use the same username or password at Fidelity and other online sites, your accounts could be at risk. Use strong,

different passwords for each of your online accounts.

Change your password now

# Take additional steps for your protection

**Boost your login protection** 

Take precautions at home

Monitor your accounts

Look out for suspicious emails

Browse with vigilance



Watch <u>our 360 Security videos</u> to see how you can assess your own security situation.



Keep your computer constantly protected with industry-leading antivirus software.

#### See McAfee's current offers ™

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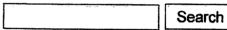
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Accessibility Contact Us

This is for persons in the U.S. only.

### **Stay Connected**

Locate an Investor Center by ZIP Code















Error: Access Blocked | Reset Your Password | Fidelity Investments

Page 1 of 1

(http://www.fidelity.com/)

**9** Error: For security reasons, your access has been blocked. Please contact a service representative to restore access to your account.

Please contact a service representative at 800-544-0187.

Return to your homepage (http://www.fidelity.com/)



(http://www.fidelity.com/)

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(http://personal.fidelity.com/accounts/services/findanswer/content/index\_security.shtml)
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This is for persons in the U.S. only. (http://www.fidelity.com/terms-of-use)



katheline pierre <kathelinepierre@gmail.com>

### Fidelity Investments - We received your email

1 message

**Executive@fidelity.com** < Executive@fidelity.com > To: KATHELINEPIERRE@gmail.com

Fri, Jan 4, 2019 at 8:58 AM

Dear Ms. Pierre:

On behalf of Fidelity Brokerage Services LLC ("Fidelity"), we acknowledge receipt of your email.

We appreciate your patience while we research the issues raised in your correspondence. You will receive our response to your concerns once our research is completed.

If you need assistance with a time-sensitive transaction, we request that you call us as soon as possible. In the meantime, you may direct any additional inquiries, information, or material regarding this issue to our attention through the Fidelity.com secure Communication Center.

Thank you for bringing this matter to our attention.

**Fidelity Investments** 

Clearing, custody or other brokerage services provided by National Financial Services LLC or Fidelity Brokerage Services LLC, Members NYSE, SIPC

\$153,895 NY REFUND \$78,218 Hide

Live Tax Ad

### Here's confirmation of your payment option

You've chosen to deduct fees from your federal refund.

Here's a breakdown of your fees and the amount of your federal refund after your fees are deducted. If your state charges sales tax, that amount will also be deducted from your refund.

### REFUND DETAILS

Ridgewood Savings Bank Bank name: 226071033 Routing number: 701090053 Account number: **TURBOTAX FEES** \$89.99 TurboTax federal: \$39.99 TurboTax states (1): \$59.99 MAX Defend and Restore: ② \$39.99 Option to pay with your refund: \$153,895 Expected tax refund: - \$229.96 Total fees: plus applicable sales tax

Your expected refund minus fees:

\$153,665.04

Print this page

\$153,895

NY \$78,218 Hide

Live Tax Ad



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New party ('KATHELINE PIERRE III') has joined the session

KATHELINE PIERRE III: There is an unauthorized cancelled check on my account. My assets and mutual funds were safeguarded by the Government. I secured my assets and would like to continue my trust in Fidelity with reimbursement through my current cash account for a Treasury financial investment that may be lost or hidden by a "bounced"/ unauthorized canceled check. I already spoke to Mr. Beck and would like to speak with an account services associate Thank you for contacting Fidelity Investments. All interactions are subject to recordkeeping and monitoring. Brokerage chat representatives are registered with Fidelity Brokerage Services LLC and are unable to accept any trading requests to buy, self or exchange securities in ANY account, or to process any transactions in your retirement saving or benefit plan, nor do they provide legal, tax or investment advice. Fidelity Brokerage Services LLC, Member NYSE, SIPC New party ('Foley Cox') has joined the session

Foley Cox: Good morning, . I hope you are doing well today and thank you for choosing Fidelity. You have reached Electronic Channel Support, the technical support group, and I am happy to help.

Please allow me a moment to read what you have said so far.

Foley Cox: Thank you. I understand you would like to discuss a check situation with a service associate. Is that correct?

KATHELINE PIERRE III: Yes, but they are giving me a hard time with my life savings

Foley Cox: Thanks for confirming and I apologize for any frustration caused. I am happy to help, but I specialize in technical support for the web site and would be happy to invite a service associate. May I invite them into the chat now?

**KATHELINE PIERRE III:** Thanks for understanding. I appreciate your services. I am an AmeriCorps Service member myself. Please feel free to invite them to the chat.

Foley Cox: My pleasure, Katheline. Thank you. One moment please and I'll invite them. I'll be leaving the chat so that they can join. They will be able to read the chat history so you won't need to repeat anything.

Party ('Foley Cox') has left the session.

New party ('Courtney Kramer') has joined the session

Courtney Kramer: Hello and thank you for chatting in with us today. I hope you're doing well. I see that you're chatting in today about a check. Please allow me a moment to look into more detail on your account and questions.

KATHELINE PIERRE III: Thank you, I appreciate your services!

Courtney Kramer: Thank you for your patience. I see that you spoke with a customer service representative earlier today that let you know that unfortunately at this time we are no longer able to service your accounts. At this time we cannot assist you with the accounts. Thank you and have a good day.

Chat has disconnected

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My Apps (/web/guest/myapps)	Public Apps • (https://myportal.dfs.ny.gov

Consumer

### Consumer Complaint Form

Use the form below to submit your complaint Before you complete the form, please confirm your authorization

Are you a representative filing out this form t						
I authorize the entity or individual named in to to the Department of Financial Services any this matter.	his complaint to furnish information related to Yes					
	Business Name:					
What is your name?	First Name:	Katheline				
What is your name?	Middle Name:					
	Last Name:	Pierre				
	Address 1:	PO Box 7942				
	Address 2:					
	Address 2.					
	Zip:	10116 0000				
	City:	New York				
What is your address?	State:	NY				
•	Is address outside of the US?	No				
	Phone:	3477625736				
	,					
	Fax:					
	eMail:	founder@thempiences.us				
and the second of the second o	Business Name:	Ridgewood Savings Bank				
	First Name:	Debbie				
	Last Name:	Socknauth				
6.11						
What is the name of the person/entity you are complaining about?	Address:	244 Court Street				
	Zip:	11201				
	City:	Cobble Hill				
	Oily.					
	State:	NY				
Which product or service best describes your complaint?	Bank Account					
What was the date of the transaction?	02/01/2019					
The second secon						
If you lost money, how much money did you lose?	, § 7873.5					
What method did you use to pay?	Signature Garunteed Investment Security					
What is the date of your complaint to the company?	02/02/2019					
185- did you amonk to/contact at the	Name:					
Who did you speak to/contact at the company?	Title:	The second secon				
• •	I tab.					

What was the company's response to you?	They refused to file a claim under the Charle 21 Act investigate substitute their funds man were file banking account.	in?p_l_id=171171)				
Was the product or service advertised?	No	e company of the second				
Did you sign a contract?						
Has this matter been submitted to another agency or to an attorney?	No	en e				
Is a court action pending for this matter?	No					
What do you think would be a fair resolution to your complaint?	Re-Opened Account and Access to tax refund curre deposited. Liquidation measures.	ently scheduled to be				
How were you referred to the Department of Financial Services?	FDIC Consumer Hotline					
Please enter the details of your complaint here	My business banking account was closed at the sat accepted and transmitted. I was supposed to file a suspicion that unauthorized activity had caused my was backed by irravacable dejure stock/band pows be compliant and either cashed my check and/or sk	claim because there was Check to bounce. Normally it r. However, bankers refused to				
Use the browse and upload button to attach any files	relating to your complaint. Uptoaded files will be shown i	in the table below.				
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	KB application/pdf					
In order to resolve your complaint we may submit to the person or firm you are complaint; I understand that it represents the public in enforcing laws de practices. I also understand that if I have contact a private attorney. I have no object the complaint is true and accurate to the incomplaint is true and accurate to the best Indicate your agreement to the above by	send a copy of this form and any supporting d laining about.  Be Department of Financial Services is not my signed to protect the public from misleading or any questions concerning my legal rights or restion to the contents of this complaint (including ditution or person that the complaint is directed of my knowledge.	Delete Ocumentation you				
In order to resolve your complaint we may submit to the person or firm you are complaint, it represents the public in enforcing laws de practices. I also understand that if I have contact a private attorney. I have no object documentation) being forwarded to the incomplaint is true and accurate to the best Indicate your agreement to the above by	send a copy of this form and any supporting distring about.  send a copy of this form and any supporting distring about.  send to protect the public from misleading or any questions concerning my legal rights or restion to the contents of this complaint including ditution or person that the complaint is directed of my knowledge.  checking the Box below:	Delete Ocumentation you				
In order to resolve your complaint we may submit to the person or firm you are complaint, I understand that it represents the public in enforcing laws de practices. I also understand that if I have contact a private attorney. I have no object documentation) being forwarded to the incomplaint is true and accurate to the best Indicate your agreement to the above by a Submit	send a copy of this form and any supporting of laining about.  send a copy of this form and any supporting of laining about.  se Department of Financial Services is not my signed to protect the public from misleading or any questions concerning my legal rights or restition to the contents of this complaint (including itudion or person that the complaint is directed of my knowledge.  thecking the Box below:	Delete  Delete  Cocumentation you  private attorney, but unlawful business ponsibilities, I should supporting against. The above				



PIERRE, KATHELINE < kpierre4737@bths.edu>

### Important Reminder about your new Chase Ultimate Rewards(SM) Debit Card

1 message

**Chase** <Chase@emailreply.chase.com>
Reply-To: Chase.7756902.2161.0@emailreply.chase.com
To: kpierre4737@bths.edu

Fri, Oct 15, 2010 at 2:36 PM

E-mail Security Information.

**Note:** This is a service message with information related to your Chase account(s). It may include specific details about transactions, products or online services. If you recently cancelled your account, please disregard this message.

Chase

Helpful reminder about your Chase Ultimate Rewards(SM) Debit Card

Picture of Ultimate Rewards Debit card

For your Chase Ultimate Rewards<sup>SM</sup> Debit Card ending in: 4534

Welcome to your new Chase Ultimate Rewards Debit Card, which you can use to earn points that can be redeemed for a wide range of rewards. We want to remind you that your low \$25 annual fee will be automatically deducted from your checking account on November 24, 2010.



With Ultimate Rewards points you can get almost anything imaginable - gift cards, cash back, merchandise options and more. The options are virtually endless.

remember, your card also comes with these great benefits:

4 points for every \$5 you-spend on purchases made without using your PIN\*

maximize your rewards, combine the points you earn with your eligible debit and credit cards

bonus points after your first qualifying purchase\*\*

no limit on how many points you can earn and points don't expire

no travel blackout dates

-10f2

earn up to 10 bonus points for every \$1 you spend shopping online at the Ultimate Rewards Mall

To check your point balance and explore your exciting rewards options, visit chase.com/ultimaterewards now.

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E-mail Security Information

E-mail intended for: KATHELINE PIERRE. For your card ending in: 4534.

If you would like to learn more about e-mail security or want to report a suspicious e-mail, click here.

**Note:** If you are concerned about clicking links in this e-mail, the Chase Online Services mentioned above can be accessed by typing www.chase.com/ultimaterewards directly into your browser.

### TERMS AND CONDITIONS

"Ultimate Rewards" and the Ultimate Rewards logo are service marks of JPMorgan Chase & Co. Ultimate Rewards Program is brought to you by Chase Bank USA N.A. an affiliate of JPMorgan Chase Bank N.A.

\*Qualifying purchases include all Debit Card purchases made without using a PIN. Such "non-PIN" purchases include purchases you sign for, Internet purchases, phone or mail-order purchases, small dollar purchases that do not require a signature, bill payments (where billers process the transactions as a credit card) and contactless purchases (purchases made by holding your blinkenabled card to a secure reader). Cash advances and cash transactions do not qualify. Certain exclusions apply, see Program Rules and Regulations for details.

\*\*Please allow 6 weeks from the date of your first qualifying purchase for your bonus points to post to your Ultimate Rewards account.

### **ABOUT THIS MESSAGE**

If you want to contact Chase, please do not reply to this message, but instead go to www.chase.com. For faster service, please enroll or log in to your account. Replies to this message will not be read or responded to.

Your personal information is protected by advanced technology. For more detailed security information, view our Online Privacy Policy. To request in writing: Chase Privacy Operations, P.O. Box 659752, San Antonio, TX 78265-9752.

JPMorgan Chase Bank, N.A. Member FDIC © 2010 JPMorgan Chase & Co.

LC-UR01EM

This e-mail was sent to: kpierre4737@bths.edu

1/2/2019

Informed Delivery

Welcome to becomed Univery"

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Email Support (https://uspshelp.custhelp.com/app/ask\_id

FAQs (http://faq.usps.com/?articleid=1449159866675)

Settings

Mail

Today(0) ( /box/pages/secure/DashboardAction\_input.action?selectedDate=01%2F02%2F2019)

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Monday(0) ( /box/pages/secure/DashboardAction\_input.action?selectedDate=12%2F31%2F2018) Sunday(0) ( /box/pages/secure/DashboardAction\_input.action?selectedDate=12%2F30%2F2018)

Saturday(1) ( /box/pages/secure/DashboardAction\_input.action?selectedDate=12%2F29%2F2018) Friday(0) ( /box/pages/secure/DashboardAction\_input.action?selectedDate=12%2F28%2F2018)

Thursday(1) ( /box/pages/secure/DashboardAction\_input.action?selectedDate=12%2F27%2F2018)



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### Consumer Complaint Confirmation

Thank you for contacting Federal Reserve Consumer Help. This message confirms that you have successfully submitted your complaint with the Federal Reserve System. Your complaint was submitted on January 01, 2019 at 12:08 PM.

We will determine the appropriate <u>federal regulator</u> to address your complaint and forward your complaint to that regulator for investigation. Within 15 business days, we will send you a written acknowledgement that will tell you the <u>federal regulator</u> to which your complaint was sent and contact information for that regulator. If the Federal Reserve will investigate your complaint, you should receive a response from the Reserve Bank handling your complaint within 60 days after the Reserve Bank's receives your complaint.

More information on the Federal Reserve's <u>consumer complaint process</u> is located on our website.

Your Information

Name:

Katheline Pierre

Address:

421 8th Ave Unit 7942

New York, NY 10116

Country:

United States

Email Address:

info@thempiences.us

Phone Number:

3473626959

Alternate Phone:

**Contact Preference:** 

E-Mail

**Institution Information** 

Institution Name:

Fidelity Investments Upper East Side

Account/Product Type:

Address:

1356 Third Ave

New York, NY

Country:

United States

Email Address:

Phone Number:

800-237-8834

Institution Information:

### Complaint

A new risk control manager has been hacking my account without consent or authorization. She has been stealing deposits and then she took a dollar out of my account while bouncing my certified check immediately after I placed a trade. I noticed my account was working properly and when I had

returned to her location she started denying that my marketable securities where at stake and available on her platform. It took a year and my account was never hacked. I go to another office and never had an issue. She tried to take a dollar out of my account. I think she's trying to charge me \$36 for it. I have confirmation reports, photographic evidence, and account records.

How can your complaint be satisfactorily addressed?

Risk Control Management, Watch placed on mail and DSS components. My account back up and running.

### **Activity & Orders**



View new types of account activity in Your Transactions.

Orders

View Your Commissions & Price Improvement Summary

AS OF 01/06/2019 9:36 AM ET

C Refresh

There are currently no orders in this account.

View any orders you may have submitted for new issue bonds.

- + Pending Transfers and Bill Payments
- History



Past 10 Days

ays Security

Security Type

Symbol V Enter Symbol

Go

View settlements in core

Show

All Transactions

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Expand all Collapse all

Download

**Amount** Description Account **Date REDEMPTION PAYOUT UNITED STATES TREAS** INDIVIDUAL \$10,000.00 **BILLS ZERO CPN** 01/03/2019 X84789951 0.00000% 01/03/2019 (Cash) TRANSFERRED FROM INDIVIDUAL \$0.74 MINIMUM TRANSFER 01/03/2019 X84789951 VS. X78-609143-1 (Cash)

01/03/2019

-\$0.74

Date	- Account	Description	Amount
	INDIVIDUAL X78609143	TRANSFERRED TO MINIMUM TRANSFER VS. X84-789951-1 (Cash)	
01/03/2019	INDIVIDUAL SWEED X78609143 CASH Divided —)	REDEMPTION FROM CORE ACCOUNT FIDELITY TREASURY MONEY MARKET FUND (FZFXX) (Cash)	\$0.74
01/03/2019	INDIVIDUAL ESCIOUS X84789951 ACCT ->	PURCHASE INTO CORE ACCOUNT FDIC INSURED DEPOSIT AT DISCOVER BANK N (QHMBQ) (Cash)	<b>-\$2.86</b> ·
01/02/2019	INDIVIDUAL WRITTEN X84789951 POS ~ Check	CHECK RECEIVED as of 12/27/2018 (Cash)	-\$700.00
01/02/2019	INDIVIDUAL WRITTEN X84789951  INDIVIDUAL AVAILABLE X84789951  FOTTER	CHECK RECEIVED as of 12/27/2018 (Cash)	-\$9,300.00
01/02/2019	INDIVIDUAL Payout X84789951 ESCROW ACCT	REDEMPTION FROM CORE ACCOUNT as of 12/27/2018 FDIC INSURED DEPOSIT AT DISCOVER BANK N (QHMBQ) (Cash)	\$10,000.00
01/02/2019	INDIVIDUAL Aufill ment ->	PURCHASE INTO CORE ACCOUNT FDIC INSURED DEPOSIT AT DISCOVER BANK N (QHMBQ) (Cash)	<b>-\$9</b> ,997.88
12/31/2018	UNINCORPORATED ASSN Z40041082	INSUFF FDS/CHK RETD 0000001002INSUFFICIE NT FUNDS as of 12/28/2018 (Cash)	-\$700.00
12/31/2018	UNINCORPORATED ASSN Z40041082	INSUFF FDS/CHK RETD 0000001005INSUFFICIE NT FUNDS as of 12/28/2018 (Cash)	-\$9,300.00
12/31/2018	INDIVIDUAL Payout X78609143 SWEEPS CASH  INDIVIDUAL Limestrut X78609143 SWEEPS CASH  CASH	DIVIDEND RECEIVED FIDELITY TREASURY MONEY MARKET FUND (FZFXX) (Cash)	\$0.03
12/31/2018	INDIVIDUAL frimestment X78609143 SWEEPS -> CASH	REINVESTMENT FIDELITY TREASURY MONEY MARKET FUND (FZFXX) (Cash)	-\$0.03

Date	Account  INDIVIDUAL Original X84789951 deposit / payout from Escrew-> ACL T	Description  REDEMPTION FROM  CORE ACCOUNT FDIC  INSURED DEPOSIT AT  DISCOVER BANK N  (QHMBQ) (Cash)	<b>Amount</b> \$9,997.88
12/31/2018	INDIVIDUAL X84789951	INTEREST EARNED FDIC INSURED DEPOSIT AT DISCOVER BANK N (QHMBQ) (Cash)	\$0.41
12/28/2018	INDIVIDUAL of Ordy X84789951 Barbard CALL	YOU BOUGHT UNITED STATES TREAS BILLS ZERO CPN 0.00000% 01/03/2019 (Cash)	-\$9,998.29

### YOU BOUGHT UNITED STATES TREAS BILLS ZERO CPN 0.00000% 01/03/2019 (Cash)

Symbol	912796PK9
Description	UNITED STATES TREAS BILLS ZERO CPN 0.00000% 01/03/2019
Shares	+ 10,000.000
Price	99.9829
Amount	-\$9,998.29
Settlement Date	12/31/2018

12/27/2018	INDIVIDUAL X84789951	CHECK RECEIVED (Cash)	\$9,300.00
12/27/2018	INDIVIDUAL X84789951	CHECK RECEIVED (Cash)	\$700.00
12/27/2018	individual deposit >	PURCHASE INTO CORE ACCOUNT FDIC INSURED DEPOSIT AT DISCOVER BANK N (QHMBQ) (Cash)	-\$10,000.00

Reassign the lots associated with any unsettled trades you may have made.

See account statements for transactions that occurred over 5 years ago.

Fidelity Investments

Page 4 of 4

See account positions for cost basis and gain/loss information for all your securities.

Additional Important Information:

Accounts Activity Orders

Note: To include Additional Important Information when printing, be sure to expand at least one topic prior to printing.

Performance data shown represents past performance and is no guarantee of future results. Investment return and principal value will fluctuate, so investors may have a gain or loss when shares are sold. Current performance may be higher or lower than what is quoted, and investors should visit Fidelity.com/performance for most recent month-end performance.

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Important information about investment advice for retirement accounts.

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	Select Accoun	nt (NDIVIDUAL (X84	789951)	Manaç	ge Your Accou	int 🕶		Pay a Bill  Ask the Virtual Assista	nt your BillPay question	ns .	
	Relences	as of 01/05/2019	Total	Account Value	・・ 2.86	View All Balances		Transfer Cash			
	Available to V				\$0.00	FDIC-Insured De	posit Sweep 2	All Accounts as of 01/06		\$0.00	
						litteresi ca:	ieu Kales 2	View by Account   View	v by Catogory		
	Rebates & Re	rwards <sup>2</sup> as of 01/04/20	19	Tot	a <sup>†</sup> \$0.00		VTD 12 Month	SEP-IRA (224808040	)	*7	:
	Credit Card R	ewards			SO.00			\$0.00		r <b>.</b>	
	ATM Rebates				\$0.00			INDIVIDUAL (X84789 \$0.00	9951)		
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-				• •	_	Ime Period ?: Ne	20 days	\$0.00		S.	
	Prom 01/06/20	19:0 02/05/2019				litte Period 1: No	M 30 days	INDIVIDUAL (X9381	5036)	(4)	
	<u>Date</u> ▼	Description		Jyne		Deposits	Withdrawals	\$0.00		7 1	
•			nding transac	ions for the tim	e period selec	ted.		INDIVIDUAL (X78609 \$0.00	9143)	-24 - 2	
	View All Pend	ing Transactions						CORPORATION (Z40	0306651	<b>T</b>	
	Recent Trans From 12/07/20	18 5 01/58/2019	All Transacti	ana .		Time Period ? La	st 30 days	Limits on IRA and HS	A Account Withdrawals	:4. FW	iployer Icesi
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	Date •	Description		Type	Deposits	Withdrawals	Balance ?	Cash Manager A	count Services		
.0	01/03/2019	REDEMPTION PAYO		Investment Activity	\$10,000,00		\$2,86	Your Setting	s	;	
Shik worker ->	01/03/2019	TRANSFERRED FR MINIMUM TRANSFE X78-609143-1		Transfers Btw Fidelity Accts	\$0.74		-\$9,997.14	View and/or or thresholds	sit your Cash Manager		
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Econow	01/02/2019	CHECK RECEIVED 12/27/2018	as of	Checks		\$9,300.00	-\$9,297,88	<i>ច្ចរណ្</i> វា ជា បរសា		••	
-)	12/31/2018	INTEREST EARNED	QHMBQ	Dividend / Interest	50,41		\$2.12				
·	12/28/2018	YOU BOUGHT UNIT STATES TREAS BIL CPN 0.00000% 01/0 10,000.0 sheres, \$9/ shere. Settlement da 12/31/2018	LS ZERO 3/2019 3.98 per	Investment Activity		\$9,998.29	\$1.71	c- Rigg	ged		
	12/27/2018	CHECK RECEIVED		Checks	\$700.00		\$10,000.00	•	, -		
	12/27/2018	CHECK RECEIVED		Checks	\$9,300.00		\$9,300.00				
	12/26/2018	DEBIT CARD PURC OTL*SCORESENSE 679-6327 TX		ATM - Debit Card Activity		\$1.00	\$0.00				
	12/26/2018	TRANSFERRED FR OVERDRAFT TRAN X78-609143-1		Transfers Blw Fidelity Accts	\$1,00		\$1.00				
	12/18/2018	DEBIT CARD PURC POSN016 7-ELEVE BROOKLYN NY		ATM - Debit Card Activity		\$3.54	\$0.00	·			
WANDENC T	12/18/2018	DEBIT CARD PURC POSN016 7-ELEVE BROOKLYN NY		ATM - Debit Card Activity		\$4,89	\$3.54				
iverstated ->	12/18/2018	TRANSFERRED FF OVERDRAFT TRAI X78-609143-1		Transfers Blw Fidelity Accts	\$6.85		\$8.43				
	12/14/2018	DEBIT CARD PURC POSSSSS WALGRE BROOKLYN NY		ATM - Debit Card Activity		\$8.41	\$1.58				

			1	l I				
	Date	۳	<u>Description</u>		<u>Type</u>	<b>Deposits</b>	Withdrawala	Balance ?
•	12/14/20	018	DEBIT CARD RETURNES.COM/BI 935-7733 CA		ATM - Debit Card Activity	\$9,09		\$9.99
	12/12/20	)18 ::	DEBIT CARD PURC FLATBUSH DELI CO BROOKLYN NY		AIM - Debit Card Activity		59.00	\$6.00
	12/12/20	)18	TRANSFERRED FE OVERDRAFT TRAN X78-609143-1		Transfers Blw Fidelity Accts	\$7.25		\$9,00
	12/10/20	218	DEBIT CARD PURC POSNO16 7-FL FVM BROOKLYN NY		ATM - Debit Card Activity	:	\$7.14	\$1.75
	12/10/20	)18	DEBIT CARD PURC CESAR EMPANADA RUTHERFORD NJ		ATM - Debit Card Activity		\$7.50	\$8.89
	12/07/20	118	DEBIT CARD PURC DNH*GODADDY.CO 5058855 AZ		ATM - Debit Card Activity		94.93	\$16,39
	12/07/20	018	CASH ADVANCE AT FLATBUSH A BROO		ATM - Debit Card Activity	•	\$11,75	\$21.32
-7	12/07/20	)18	ADJUST FEE CHAR FEE REBATE	GED ATM	Fees Credited	\$1.75		\$33.07
,	12/07/20	18	TRANSFERRED FROM OVERDRAFT TRANS X78-609143-1		Transfers Stw Fidelity Accts	\$12,07		\$31.32
	Downloa	d V	lew All History		•			

Withdrawals from an IRA prior to reaching age 59 1/2 are generally subject to a 10% early withdrawal penalty.

Your Pabelors and Revisids include Fidelity Flexibide Cord redemphonia and Vica." Gold Check Cord ATM for reinformation accounts are dided to your account in the current calendar year. The Last 12 Months amounts reduct amounts credited to your account in the prior 12 month period. See FAQs about the Fidelity Rewards Cords for information on carriing and redeeming points, and the Account Agreement for additional information on ATM for reimbursaments.



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<sup>1.</sup> Interest on your core position ecorues daily, is comodunded monthly, and will be posted to your account on the last business day of each month.

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**Questions?** 

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### Supplemental Statement for United States Securities



IMPORTANT: Follow instructions in filling out this form. Making any false, flotitious, or fraudulent claim or statement to the United States is a crime and may be prosecuted. Print in ink or type all information.

NOTE: For Series EE and Series I savings bonds, we no longer issue substitute bonds in paper form. We issue those substitute bonds in electronic form, in our online system TreasuryDirect. For information on opening an account in TreasuryDirect, go to www.treasurydirect.gov.

- The claim reporting the loss, theft, destruction, or nonreceipt of United States Securities applies to the securities described in Item 5.
- The claim reporting the loss, theft, destruction, or nonreceipt of United States Securities applies to the securities described in Item 5 rather than the securities described in the original application.
- I certify:
  - I had possession, custody, or control of the securities described in Item 5.
  - I have firsthand knowledge of the circumstances under which the securities described in Item 5 were lost, stolen, or destroyed.
  - described in Item 5. I had access to the

submitted a claim Katheline M Pierre III I have been informed that of the United States Securities describe in Item 5. My knowledge of reporting the nonreceipt

(loss, theft, destruction or nonreceipt)

My accounts have been closed upon acceptance or issue of US Treas Securities and/or tax refunds backed by US Savings Bond. I didn't receive my direct deposit with Fidelity for 2018 and my account was closed after reaching a settlement for 10 to 10,000 shares of face value US Securities December 28, 2018. Lastly, an IB at Ridgewood Savings Bank closed my account upon the IRS accepting my tax transmission on 02/02/2019. These were at the only firms and accounts that could contain my firm/corporations liquid assets.

5. Description of Securities				Г
TITLE OF SECURITY (Identify securities by series, interest rate, type, CUSIP, call and maturity	ISSUE DATE	FACE AMOUNT (Denomination)	SERIAL NUMBER	REGISTRATION (Exactly as shown on the face of each security)
dates, as appropriate)			400CO EVERS	KATHELINE METUS PIERRE III
912796PK9 01/03/2019	12/28/2018	99999.8	18362-FVSBS	
Series I or HH Bond	02/01/2018	154,247	701090053	KATHELINE METUS PIERRE III
Series I or HH Bond	04/15/2017	\$300,431	EFE5AHG53U121SIY	KATHELINE METUS PIERRE III
33.130		00.050	EFE4REJ871V902T5	KATHELINE METUS PIERRE III
Series I or HH Bond	02/04/2017	\$3,050	EFE4KE3071V30210	4
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			l and in the same will save	t gov) or a plain sheet of paper.)

(If you need more space, attach either an FS Form 3500 [see www.treasurydirect.gov] or a plain sheet of paper.)

# All Accounts Particular Balances AS OF 12/28/2018 2:05 PM ET INDIVIDUAL X78609143 CORPORATION Z40030665 UNINCORPORATED ASSN

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Fidelity.

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Z40041082

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USTA RETIREMENT PLAN 08246

\$0.00

INDIVIDUAL x84789951

\$9,998 ...

**Total Account Value** 

\$10,038.24

Change

+\$0,15

Additional Important Information:

Accounts

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Performance data shown represents past performance and is no guarantee of future results. Investment return and principal value will fluctuate, so investors may have a gain or loss when shares are sold. Current performance may be higher or lower than what is quoted, and investors should visit Fidelity.com/performance for most recent month-end performance.

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### **BGLJBCBBBBHWN**

KATHELINE METUS PIERRE III PO BOX 7942 NEW YORK, NY 10116

### **Account Profile Confirmation**

December 12, 2018 Page 1 of 6

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	First Name	M.I.	Last Name	
Name	First Name			
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	If your name has change certificate, divorce decre	e) e)	copy of legal documenta	non (no., memoge
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New York, NY 10116-8900	Address Line 2			
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Questions? Call a Fixed Income Specialist at 8

## **Fixed Income Bond Details**

CUSIP:

912796PK9

Description:

0.00000% 01/03/2019 UNITED STATES TREAS BILLS ZERO CPN

Report Generated: 12/28/2018 09:51:13 AM







### **Bond Details Report**

CUSIP Pay Frequency Coupon Maturity Date Monthly Rating S&P Rating	nd Type erest Accrual Date		isury 4/2018		
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	SIP	912	788PK9		
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COUPON INFORMATION			
Coupen Type ZERO			
Current Rate Effective Date 12/28/2017			
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Next Coupon	-				
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Workout Date	01/03/2019		•		
Original issue Amount	20,000,117,700	4. 1	11		
Issue Price	-				



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### **Bond Details Report**

BASIC ANALYTICS		COMPLEX ANALYTICS	
Příce (Bld)	99,081	Duration to Worst 0.008	
Price (Ask)	99.982	Option Adjusted Duration 0.000	
Yieldito Worst (Ask)	2:15%	Option Adjusted Spread 0:000	
Ask Yield to Maturity	2.15%	Convexity to Worst 353.402	
Current-Yield	NAMES OF THE PARTY	Option Adjusted Convexity N/A	
Third Party Price	99.963		
Spread to Treasuries	0/493		
Treasury Benchmark	1 YR.(1.125% 01/15/2019)		





Bond Details

### Important Information

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discount" taxed at ordinary income rates. "Market discount" arises when a bond is purchased on the secondary market for a price that is less than its stated redemption Interest income earned from tax-exempt municipal securities generally is exempt from federal income tax, and may also be exempt from state and local income taxes if price by more than a statutory amount. Before making any investment, you should review the official statement for the relevant offering for additional tax and other you are a resident in the state of issuance. A portion of the income you receive may be subject to federal and state income taxes, including the federal alternative minimum tax. In addition, you may be subject to tax on amounts recognized in connection with the sale of municipal bonds, including capital gains and "market considerations.

municipal bonds for the purpose of generating tax-exempt income may not be appropriate for investors in all tax brackets or for all account types. Tax laws are subject to change and the preferential tax treatment of municipal bond interest income may be revoked or phased out for investors at certain income levels. You should consult The municipal market can be adversely affected by tax, legislative, or political changes and the financial condition of the issuers of municipal securities. Investing in your tax adviser regarding your specific situation.

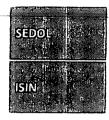




Bond Details

Important Information

Attributes Key:



Stock Exchange Daily Official List

International Securities Identification Number

An identification code, consisting of seven alphanumeric characters, that is assigned to all securities trading on the London Stock Exchange and on other smaller exchanges in the U.K. It is a 12-character alpha-numerical code that uniquely identifies a specific security. The first two characters identify the country; the third through eleventh character is the National Securities Identification Number; and the 12 character is a check digit



## Important Information

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### **BGLJBCBBBBHWN**

KATHELINE METUS PIERRE III PO BOX 7942 NEW YORK, NY 10116

### **Account Profile Confirmation**

December 12, 2018 Page 1 of 6

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Customer Service 800-544-6666

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Corporation Account # XXX-XX0665

### **Account Profile Confirmation**

December 12, 2018 Page 2 of 6

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Employer Information	Em	ployer Name		Employment St	atus:
Employer Name Alphabet Inc				☐ Employed ☐ Not Employed	
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Employer Address Po Box 7942 New York	Em	ployer Address Line 2			en fallen im sein mager
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### **Account Profile Confirmation**

Corporation Account # XXX-XX0665

December 12, 2018 Page 3 of 6

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### **Account Profile Confirmation**

Corporation Account # XX	X-XX0665				December 12, 2018 Page 4 of 6
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			Generate income to cover expenses		Long: 10+ years
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į		0	Preserve wealth and pass it on to my heirs		

Please sign the last page of this form

☐ Other

☐ Market speculation





### **Account Profile Confirmation**

Corporation Account # XXX-XX0665

December 12, 2018 Page 5 of 6

Financial Profile									
	Annual Earnings From all sources			e Net ır home	Liquid Assets Cash & assets easily converted to cash			Federal Tax Bracket .	
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Other Investments & Liquidity Needs									
	Other	her Liquidity Needs for Essential Expenses				Liquidity Needs for Near Term Expenses			
\$2,850,000 Stocks 52% Bonds 30% Short-term 10% Other 89								Likelihood your household will need more than 25% of the money saved for this investment within 5 years:  Not likely	
Aı	mount: \$			< 25%				Not likely	
A	oproximate Holdings:			25-50%				Somewhat likely	
S	tocks:% Short-term	n:	,% □	51-75%				Very likely	
Bonds:% Other:			<b>%</b> □	76-1009	6				
□ Over 100%									
Updates to the information on this form can be made online. See cover page for details. If using the form, all owners must sign and all pages must be returned.  Required Signatures all account owners must sign below									
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## **New Account Profile**



December 10, 2018 Page 1 of 2

**BGLGJPBBBFHLS** 

MOTION PICTURES INFOR ENTER CO KATHELINE PIERRE PO BOX 7942 **NEW YORK NY 10116-7942** 

Online FAST® Automated Telephone **Customer Service** 

Fidelity.com 800-544-5555 800-544-6666

## **Account Ownership**

Motion Pictures Infor Enter CO

Name

Katheline Metus Pierre

**Mailing Address** Po Box 7942 New York, NY 10116

**Permanent Mailing Address** 

421 8TH Ave

New York, NY 10116-8900

**Account Mailing Address** 

Tax (D Number On File

Social Security Nbr On File

**Evening Phone** 

Date of Birth On File Day Phone

347-762-5736

Occupation **Principal** 

Country of Tax Residence UNITED STATES

Country of Tax Residence UNITED STATES

Affiliation None

**Account Information Account Setup** Z40-030665 **Account Number** Corporation Type of Ownership Direct all security distributions and interest payments to the Cash **Dividends and Capital Gains** Settlement Option indicated below Fidelity Government Money Market Cash Settlement Option If applied and approved, effective within 5 business days. Margin If applied and approved, effective within 5 business days. **Options** If elected, you will normally receive your checkbook within 2 Checkwriting weeks. If you applied for Bank Wire or Electronic Funds Transfer, then Transfers Between Your Bank and Fidelity the feature will be effective within 10 business days. Not asked Annual Income Not asked **Net Worth** Not asked **Liquid Net Worth** Not asked Tax Bracket Undecided \*\* Investment Objective PO BOX 7942

NEW YORK, NY 10116-7942

700069.4.0

<sup>\*\*</sup> Investment objective definitions are provided on the last page of this letter.



### **New Account Profile**

December 10, 2018 Page 2 of 2

Please review your account and customer information. If any changes are needed or any information is missing (indicated as "\*"), call us at the Customer Service number above or visit us at Fidelity.com. Please note: to protect your privacy, certain information on your New Account Profile is shown as "On File".

As a general matter, Fidelity does not assign representatives to customer accounts. All properly completed account applications have been approved/accepted by a registered principal.

Please note that in certain circumstances, such as when Fidelity determines you reside outside the United States, the Cash Settlement Option noted above will not receive securities distributions and interest payments. Please refer to the Customer Agreement for further details.

### **INVESTMENT OBJECTIVE DEFINITIONS**

Short Term: You seek to preserve your capital and can accept the lowest returns in exchange for price stability.

Conservative: You seek to minimize fluctuations in market values by taking an income-oriented approach with some potential for capital appreciation (minimum required for writing covered call options).

Balanced: You seek the potential for capital appreciation and some growth and can withstand moderate fluctuations in market value.

Growth: You have a preference for growth and can withstand significant fluctuations in market value.

Aggressive Growth: You seek aggressive growth and can tolerate wide fluctuations in market values, especially over the short term.

Most Aggressive: You seek very aggressive growth and can tolerate very wide fluctuations in market values, especially over the short term (required for options strategies other than writing covered call options).

600

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An official website of the United States Government



Consumer Financial Protection Bureau

(https://www.consumerfinance.gov/)

Submit a Complaint

◀ All complaints (.)

# 180220-2874879

### **CLOSED**



## Submitted

## **STATUS**

Submitted to the CFPB on 2/21/2018

### **PRODUCT**

Checking or savings account

### ISSUE

Managing an account

## We received your complaint. Thank you.

We will review your complaint. Depending on what we find, we will typically:

- Send your complaint to the company for a response; or
- Send your complaint to another state or federal agency, or help you get in touch with your state or local consumer protection office; or
- Let you know if we need more information to continue our work.

## YOUR COMPLAINT

On September 07, 2017 I had made a credit card payment with a cash deposit at Chase Bank for my Amazon Rewards Card. On September 09, 2017, I lost access to my card account with Chase. I called and they responded with my credit card account being closed because of credit reporting issues. In late January, I called Chase after losing access to my online banking that had always been accessible since I opened my first account with Chase Bank, before graduation in 2011. I spoke with a representative outside of town and they were able to access and fix my account until a lock was present at the very end.

View full complaint 6

## **ATTACHMENTS**

/201804242.initial.0212 (16.2 KB)

/201804242.ack.022021 (15.9 KB)

## Sent to company

**STATUS** Sent to company on 2/21/2018

We've sent your complaint to the company, and we will let you know when they respond.

Their response should include the steps they took, or will take, to address your complaint.

Companies generally respond in 15 days. In some cases, the company will let you know their response is in progress and provide a final response in 60 days.



STATUS

Company response is in progress as of 3/6/2018

## The company has responded that it is still working on your issue

In some cases, companies need more time to respond. You should receive a final response within 60 days from the date we sent your complaint to the company.

### **COMPANY'S INTERIM RESPONSE**

When we were notified of this case, we sent you a letter letting you know we received it. We called 1-347-762-5736 on February 26, 2018, to discuss the situation but were not able to speak with you. Although we began researching your concerns right away, we need more time to complete it. Please expect a letter from us when we have an answer. Thank you for your patience.

# Company responded

**STATUS** 

Company responded on 3/13/2018

**RESPONSE TYPE** 

Closed with explanation

## Company's Response

We sent you the enclosed letter on September 7, 2017, advising that your credit card account would be closed because the following information was in your credit bureau reporting file: • Not enough credit information on file. • Balances on accounts are too high compared to credit limits. • Recently returned payments on one or more of your accounts with Chase. The reporting agency did not make the decision and is unable to provide the specific reasons for our decision. This action is in accordance with the enclosed Cardmember Agreement. We have confirmed that we are reporting the account accurately. Information we send to the credit reporting agencies must accurately reflect your account activity and status. We are not able to make adjustments to the reporting of your account as a courtesy. Here's information about the closure of your account ending in 0072 We can confirm the deposit account ending in 0072 is not being reported to Early Warning Services (EWS) or ChexSystems. We can also confirm there is no balance owed for this account. The agreement between us was that "Either you or we may close your account (other than a CD) at any time for any reason or no reason." You can find this on page 15 of the enclosed Deposit Account Agreement; we gave you a copy when we opened your account. The enclosed letter about the account closure was mailed to you on June 19, 2013. Our decision to close your account will not change. We respectfully decline your request for compensation. Our records show the last time you accessed your chase.com account profile was on January 19, 2018, and there is no block or restriction with your online profile.

**ATTACHMENTS** 

Pierre 2724 Final Letter 03.13.18.pdf (1.1 MB)



**STATUS** 

## Your feedback

promas

THE COMPANY'S RESPONSE ADDRESSED ALL OF MY ISSUES

No

Feedback provided on 4/30/2018

### **ADDITIONAL COMMENTS**

I received your packet. However, my account was closed for no reason as an act of discrimination. I was making payments and barred from completing those payments. This closure prevented me from opening a corporate account, something being actively reported on my credit report. I was also a victim of identity theft by consequence of corporate insiders, system vulnerability and abuse. Is there another way we can negotiate.

I UNDERSTAND THE COMPANY'S RESPONSE TO MY COMPLAINT

Yes

THE COMPANY DID WHAT THEY SAID THEY WOULD DO WITH MY COMPLAINT

No

## What happens now?

The complaint process is complete and your complaint is now closed.

We have taken the following additional actions on your complaint:

- We added your complaint to the CFPB's Consumer Complaint Database (http://www.consumerfinance.gov/dataresearch/consumer-complaints).
- Your feedback, and feedback from others, helps us understand how companies are addressing concerns raised by consumers in their complaints. We will also share your feedback with the company.
- We have also shared your complaint with the Federal Trade Commission, which will add your complaint to its database for state and federal law enforcement agencies.

We appreciate your participation in the complaint process and your feedback on the company's response. Both are important to us and consumers who may have similar issues and concerns.



Closed

The CFPB has closed your complaint.

Privacy Act Statement
OMB #3170-0011

Have a question? ¿Preguntas? (855) 411-2372

## An official website of the United States Government

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# Bank of America 🧼

- Sign In Sign In
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# We're here to help

To our valued clients:



If you have been affected by the government shutdown, we want you to know that we're here to help you in any way we can. Our Client Assistance Program is available to you for personalized financial assistance, tailored to your specific situation and needs. Please call us at **844.219.0690** to discuss your options.

We are here for you and your family. Please call us or contact your relationship manager, financial advisor, business banker or lending specialist, or stop by any of our financial centers for further assistance.

Sincerely,

Aron Levine

Head of Consumer Banking

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## Fidelity.com

Help/Glossary

NEW-Watch a brief video to learn more about evaluating a company's earnings using our new earnings page on Fidelity.com. Watch now.

Earnings: GNPR GENIUS PRODUCTS INC NEW

0.001 + 0.000999 (99900.00 %) AS OF 4.2013PM ET 12/07/2017

Add to Watch List Set Alert Hypothetical Trade Price History Y

Company Reported

GAAP EPS

Reported EPS

Earnings Overview

Earnings Detail

### **Recent Recap**

Most Recent Report N/A

I/B/E/S Estimates vs Adjusted Actual Consensus Estimates EPS

N/A N/A N/A

N/A N/A N/A

N/A

**Next Expected Report Date** 

Adjusted Actual EPS EPS Difference

Read Listen

## Earnings History & Estimates by Fiscal Quarter

UB/E/S Estimates vs Adjusted Actual | Company Reported

Chart Unavailable

I/B/E/S Estimates vs Adjusted Actual (Fiscal Year)

I/B/E/S Estimates vs Adjusted Actual

	Consensus Est. EPS (\$)	Adjusted Actual EPS (\$)	Est. Low / High Range (\$)
Previous Year (Ends 12/31/07)	-0.06 (4 Analysts)	-95.00	-0.09 / -0.04
Current Year (Ends 12/31/08)	-	-	-
Next Year (Ends 12/31/09)	-	-	-

MSCI® Risk Rating\* &

Forensic analysis of financial reporting and governance practices to identiy, measure, and monitor potential associated risks.

There is no report available.

5 3 Berl Neutral \*AGR& Equity Risk Frictor is a matric developed by MSCI to correlate a term's

AGR Score with the general expected rotum of a firm's stock price.

VB/E/S

EPS Market Comparison @

Compustat **EPS Growth** P/E Ratio

Current Year vs. PEG Ratio Last Qtr vs. Same TTM vs. 5-Yr Historical Previous Year Qtr Prior Yr Prior TTM Avg (6-Year Proj)

**GNPR Genius Products Inc** 

			Compustat				l/B/E/S	
		P/E	Ratio			EPS Growth		
		TIM	5-Yr Historical Avg	PEG Ratio (5-Year Proj)	Last Qtr vs. Same Qtr Prior Yr	TTM vs. Prior TTM	Current Year vs. Previous Year	
Industry: Entertainment		30.2	70,6	1.7	+52.19 %	+46.15 %	+36,50 %	
Sector: Communication Services	İ	15.2	38.8	1,0	+65.43 %	+103.82 %	+23.12 %	
Market: S&P 500 Index	:	_	-		+26,06 %	<b>-</b> .	_	

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As with all your investments through Fidelity, you must make your own determination whether an investment is appropriate for you. Fidelity is not recommending or endorsing this accurity by making it available to customers. You should conduct research and perform a thorough investigation as to the characteristics of any accumities you intend to purchase. Before investing, you should read the prospectus, offering circular, indenture, or similar document carefully for a full description of the product, including its features and risks, to determine whether it is an appropriate investment for your investment elepatives, risk totarance, financial situation and other individual factors, and be sure to re-evaluate those factors on a periodic basis.

Suffermance data shown represents past performance, which is no guarantee of future results. Current performance may be higher or lower than the performance data quoted. Yield and return will very, therefore, you may have a gain or lass when you self your shares,

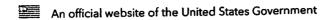
Stock markets are volatile and a middline significantly in response to adverse issuer, political, regulately, market, or economic developments. Growth stocks can be more volatile than other typic of stocks. Value stocks can continue to be undervalued by the market for long periods of time. Foreign securities are subject to intercer-antic continuous projects, economic, artificial fishs, as of which are megahad in entergram markets. Eliquidity is an intercer-mark associated with investing or real ectars, and RETS. There are organized the issuer of a RET will murtain two scores market for its shares and redemptions may be still provide it in more or less than the digital price peak. Closed-and femile can made of a discount to user (IAV. Shareholders of Nester Limited Partnerships may be treated as pathers for his pulposes. Partnerships tosse a Schedule x-4 (Form 1065) rather than a Form 1089 from for tax purposes. It title his portnership share of incoming, district or special social to a bour tax advisor to determine this may affect you. A regulty trust is a type of corporation, mostly in the United States of Corade, usually myobed in oil and gas production or mining. Royally trusts may have special tax treatment, so you should consult a tax advicer on the potential tax equipments of investing a term.

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Consumer Financial Protection Bureau

Submit a Complaint

(https://www.consumerfinance.gov/)

← All complaints (.)

180216-2865748

CLOSED



Submitted We received your complaint. Thank you.

**STATUS** 

Submitted to the CFPB on 2/16/2018

PRODUCT

Checking or savings account We will review your complaint. Depending on what we find, we will typically:

- Send your complaint to the company for a response; or
- Send your complaint to another state or federal agency, or help you get in touch with your state or local consumer protection office; or
- Let you know if we need more information to continue our work.

**ISSUE** 

Managing an account

### YOUR COMPLAINT

I applied for a secured collateral account from Citibank in June of 2016. I had secured my account with a \$500 CD valued at \$56,959 approx. A \$0 liability account, I began to notice fraudulent charges in occurrence on my account around December of 2016. My payments weren't processing along with my depository checks. I had filed with the FTC and local police precinct when the fraud department had found that a counterfeit card had been produced causing multiple processing issues with my account. By March of 2017, I had been issued a new card at no fault of my own. My second card was canceled by Citibank National Association's Payment Group. I had received a letter stating that my card account had a \$500 cash advance limit. However, when I called the Payment Group, I was denied access to my depository funds. I filed a police report and spoke to the fraud department again, The FTC had issued a Notice to Furnishers, preventing them from placing derogatory marks on my credit report and barring my account. By December 22, 2017. I was issued correspondence from the fraud department stating that my account had been adjusted and that after reviewing my account, my account was active and available for use. After speaking to another representative I was told that my account was closed even after reciting the new letter I had received in the mail. I finally went to the bank where the banker also agreed that my account should be open. However, we learned that my collateral and card account had been closed by the back office and/or payment group and that the banker was left without access. My credit is now tarnished without any repair thus far. I am looking for recovery and coverage by

View full complaint •

the FDIC.

**ATTACHMENTS** /00445482.pdf

(7.9 KB)

## Sent to company

We've sent your complaint to the company, and we will let you know when they respond.

## **STATUS**

Sent to company on 2/16/2018

Their response should include the steps they took, or will take, to address your complaint.

Companies generally respond in 15 days. In some cases, the company will let you know their response is in progress and provide a final response in 60 days.

# Company responded

**STATUS** 

## Company's Response

lawsuit.

I submitted the letter to the customer via the CFPB portal

advising that Citi will be responding to her via the pending

**ATTACHMENTS** pierre, katheline.pdf (151.5 KB)

Company responded on 3/1/2018

Closed with explanation

**RESPONSE TYPE** 

Feedback provided

**STATUS** 

Feedback provided on 4/11/2018

## Your feedback

# THE COMPANY'S RESPONSE ADDRESSED ALL OF MY ISSUES

No

### **ADDITIONAL COMMENTS**

I received your response and was hoping we could mediate in good faith with the authority to reach a settlement in this case. It is a faster and is an inexpensive way to reach an aggreement. Both parties would sign a resolution along with the mediator that would be enforceable by the court. We could have a court order issued and resolve to close this matter with immediate relief and money damages paid within a specified time frame. The tort-feasor may be liable for other specific performances as specified by the court. However, sometimes a breach can have lasting effects on one's life, liberty, and pursuit of happiness. In this case, my home and honest living. My credit has been tarnished and my mail is currently un-deliverable. Our court case may still be pending in court and immediate relief is of necessity. Warm Regards, Katheline M Pierre

# I UNDERSTAND THE COMPANY'S RESPONSE TO MY COMPLAINT

Yes

### **ADDITIONAL COMMENTS**

Yes and no. Duly provide further explanation

THE COMPANY DID WHAT THEY SAID THEY WOULD DO WITH MY COMPLAINT

No

## What happens now?

The complaint process is complete and your complaint is now closed.

We have taken the following additional actions on your complaint:

- We added your complaint to the CFPB's Consumer Complaint Database (http://www.consumerfinance.gov/dataresearch/consumer-complaints).
- Your feedback, and feedback from others, helps us understand how companies are addressing concerns raised by consumers in their complaints. We will also share your feedback with the company.
- We have also shared your complaint with the Federal Trade Commission, which will add your complaint to its database for state and federal law enforcement agencies.

We appreciate your participation in the complaint process and your feedback on the company's response. Both are important to us and consumers who may have similar issues and concerns.



Closed

The CFPB has closed your complaint.

**Privacy Act Statement** 

OMB #3170-0011

Have a question? ¿Preguntas? (855) 411-2372



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Tell us about	your Tip
Security Name	Motion Picture Group INC Security Symbol MPRG
Security Type S	Nock
Date and/or Peri	od of Activity
From Date (MM/I	DD/YYYY) 04/01/2018 To Date (MM//DD/YYYY) 12/08/2018
Type of misco	onduct or violation
	lation(s) are you Reporting?
Primary Violatio	n * Selling away-private securities transactions Secondary Violation Anti-money laundering
Amount in Disp	ute 899,899
An employer	entribution Plan sponsored retirement plan wherein a certain amount or percentage of money is set aside by the employer and/or e for the benefit of the employee (e.g. 401(k), 403(b)).
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	plan established by self-employed individuals for themselves and their employees. It can be a defined-benefit or a
	ribution plan.
A SEP of an i	Employee Pension (SEP) is a type of IRA account that is established by an employer or self-employed individual.
Cours co	den
A SIMPLE N	tan (Savings Incentive Match Plan for Employees of Small Employers) is another type of retirement plan that is nell employers to their employees or used by soff-employed individuals.
Tip Summar	•
Please provide	a summary of your tip. Summary is limited to 3800 characters. *
	a summary of your up, summany is familiaed by a summary of your numbers, social Security numbers, or driver's personal confidential information such as financial account numbers, Social Security numbers, or driver's personal formation will be requested by FINRA staff only when and if needed, and at the appropriate
time.	
completing req	d to build capital with 200 npv stock through Fidelity since April, I was given select requirements and was actively uirements when I submitted my complete application and haven't been credited since. There seem to be some ist the flow of operation(s). My check bounced and deposits are being settled but never showing on my account. I foundation and think its a miscommunication/implementation problem.

## **Your Financial Profile**

Katheline മ How do lenders see me? Experian Currently, lenders may see you as risky. Here's why. **Fair Credit Rating** 20.2% of Americans are in your same FICO Score range and are considered subprime borrowers. FICO SCORES Learn more Experian Data Dec 16, 2018 850 300 Fair 0% **Low Credit Usage** Great job keeping usage under 30%. The lower the better. **Very Good Payment History** 0 **Late Payments** 3 Collections **Public Records** 

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My Tip

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FINRA Regulatory Tip Form
All fields marked with * are mandatory.
Tell us about your Tip
Security Name   Genius Products Inc New   Security Symbol   GNPR
Security Type Stock
Date and/or Period of Activity
From Date (MM/DD/YYYY), 10/19/2017 To Date (MM/DD/YYYY): 12/06/2018
Type of misconduct or violation  What type of violation(s) are you Reporting?
Primary Violation * Selling away-private securities transactions Secondary Violation Registrations/examinations
Amount in Dispute 18,000
If your Regulatory Tip involves a retirement account, please select the type of account:
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in amount sponsored retirement plan wherein a certain amount or percentage of money is set aside by the employer android
the employee for the benefit of the employee (e.g. 401(k), 403(b)).
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Tindividual Retirement Account (IRA)
A self-directed refinement plan established by an individual; includes Traditional IRAs and Roth IRAs.
Tikeogh Plan  A netirement plan established by self-employed individuals for themselves and their employees, it can be a defined-benefit or
A netirement plan established by self-emislayed markitudes for a lettractory and the defined-contribution plan.
Visited Employee Pension (SEP)
A SEP plan is a type of IRA account that is established by an employer or self-employed individual.
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could be also (Sovings Incentive Match Plan for Employees of Small Employers) is another type of retirement plan that is
offered by small employers to their employees or used by self-employed individuals.
Tip Summary
Please provide a summary of your tip. Summary is limited to 3800 characters. *
Please provide a summary of your tip. Summary is united to sale account numbers, Social Security numbers, or drive Do not provide personal confidential information such as financial account numbers, Social Security numbers, or drive Do not provide personal confidential information such as financial account numbers, Social Security numbers, or drive Do not provide personal confidential information such as financial account numbers, Social Security numbers, or drive Do not provide personal confidential information such as financial account numbers, Social Security numbers, or drive Do not provide personal confidential information such as financial account numbers, Social Security numbers, or drive Do not provide personal confidential information such as financial account numbers, Social Security numbers, or drive Do not provide personal confidential information such as financial account numbers, Social Security numbers, and at the appropriate personal confidential information such as financial account numbers, social security numbers, and at the appropriate personal confidential information such as financial account numbers, social security numbers, and at the appropriate personal confidential information such as financial account numbers, and it is a security number of the security of the security numbers of the securit
Do not provide personal confidential information such as infancial account when and if needed, and at the appropriate license information. Such information will be requested by FINRA staff only when and if needed, and at the appropriate
time.
I was looking to privately fund my domestic corporation and regulated investment company. I asked to place my regulated investment company on a mutual fund/ETF exchange liquidating about 10 shares. I also asked for capital contributions and a business corporate account for each of my corporations, However, it has been two- three weeks and I began seeing my stocks float without access to either accounts.



katheline pierre <kathelinepierre@gmail.com>

# Federal Reserve Consumer Help Center Acknowledgement

2 messages

Federal Reserve Consumer Help <no-reply@kc.frb.org> To: kathelinepierre@gmail.com Tue, Feb 20, 2018 at 5:32 PM



February 20, 2018

Dear Katheline Pierre:

Please be advised that Manufacturers and Traders Trust Company, Santander Bank, N.A., Citibank, N.A., TD Bank, N.A., and Chase Bank USA, National Association are subject to supervisory oversight by the Consumer Financial Protection Bureau (CFPB) for certain consumer protection laws and regulations. Accordingly, we are forwarding your correspondence to that agency, at the address below, for appropriate attention:

Consumer Financial Protection Bureau P.O. Box 2900 Clinton, IA 52733-2900

Website: www.consumerfinance.gov

Phone: (855) 411-2372 Fax: (855) 237-2392

TTY/TDD: (855) 729-CFPB (2372)

Chemung Canal Trust Company is regulated by the Federal Reserve Bank of New York, and we have forwarded your correspondence to that Reserve Bank to investigate and respond to you directly. You should receive a response from the Reserve Bank handling your complaint within 60 days. Please contact the Federal Reserve Bank of NY Consumer Complaint Hottine at (212) 720-5500 if you have questions about the status of the investigation of your complaint. More information on the Federal Reserve's consumer complaint process is located on our website at:

https://www.federalreserveconsumerhelp.gov/about/after-i-submit-a-complaint

The following are other websites you may find useful.

www.federalreserveconsumerhelp.gov/about/ConsumerHelponline.pdf www.federalreserveconsumerhelp.gov/complaint/complaintForm.pdf

We hope this information is helpful to you.

Sincerely, Federal Reserve Consumer Help Center

www.FederalReserveConsumerHelp.gov | 1-888-851-1920 (Phone) | 1-877-766-8533 (TTY) | 1-877-888-2520 (Fax)

Please do not respond to this message. If you need to contact us, please use the contact information listed above to reach us.

katheline pierre <kathelinepierre@gmail.com> To: Federal Reserve Consumer Help <no-reply@kc.frb.org> Tue, Feb 20, 2018 at 7:08 PM

My mail keeps getting stolen. I have informed delivery but any form of finance (tax refund, credit cards, W-2, paychecks) are never being sent to my P.O. box. I just changed my address and I'm being robbed to the point where I

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December 11, 2018 Page 1 of 2

**BGLHLTBBBDTMW** 

Online FAST® Automated Telephone **Customer Service** 

Fidelity.com 800-544-5555 800-544-6666

**GENIUS BRANDS MUYASIMPIENCES** PO BOX 7942 **NEW YORK NY 10116-7942** 

**Account Ownership** 

Name **Genius Brands Muyasimpiences** Katheline Metus Pierre III **Mailing Address** Po Box 7942 New York, NY 10116 **Permanent Mailing Address** 421 8TH Ave Unit 7942 New York, NY 10116-8900

Tax ID Number On File

**Evening Phone** 

Date of Birth **Social Security Nbr** On File

Day Phone 347-762-5736

Occupation Not Given

On File

Affiliation None

Country of Tax Residence UNITED STATES

Country of Tax Residence UNITED STATES

Account Setup	Account Information
	Z40-041082
Account Number	Unincorporated Assn
Type of Ownership	Direct all security distributions and interest payments to the Cash
Dividends and Capital Gains	Settlement Option indicated below
Cash Settlement Option	Fidelity Government Money Market
	If applied and approved, effective within 5 business days.
Margin	If applied and approved, effective within 5 business days.
Options	If elected, you will normally receive your checkbook within 2
Checkwriting	weeks
Transfers Between Your Bank and Fidelity	If you applied for Bank Wire or Electronic Funds Transfer, then
Transfers between Tour Bank and Flooring	the feature will be effective within 10 business days.
Annual Income	Not asked
	Not asked
Net Worth	Not asked
Liquid Net Worth	Not asked
Tax Bracket	Undecided
** Investment Objective	
Account Mailing Address	PO BOX 7942
-	NEW YORK, NY 10116-7942

<sup>\*\*</sup> Investment objective definitions are provided on the last page of this letter.

700069.4.0



### **New Account Profile**

December 11, 2018 Page 2 of 2

Please review your account and customer information. If any changes are needed or any information is missing (indicated as "\*"), call us at the Customer Service number above or visit us at Fidelity.com. Please note: to protect your privacy, certain information on your New Account Profile is shown as "On File".

As a general matter, Fidelity does not assign representatives to customer accounts. All properly completed account applications have been approved/accepted by a registered principal.

Please note that in certain circumstances, such as when Fidelity determines you reside outside the United States, the Cash Settlement Option noted above will not receive securities distributions and interest payments. Please refer to the Customer Agreement for further details.

## INVESTMENT OBJECTIVE DEFINITIONS

Short Term: You seek to preserve your capital and can accept the lowest returns in exchange for price stability.

Conservative: You seek to minimize fluctuations in market values by taking an income-oriented approach with some potential for capital appreciation (minimum required for writing covered call options).

Balanced: You seek the potential for capital appreciation and some growth and can withstand moderate fluctuations in market value.

Growth: You have a preference for growth and can withstand significant fluctuations in market value.

Aggressive Growth: You seek aggressive growth and can tolerate wide fluctuations in market values, especially over the short term.

Most Aggressive: You seek very aggressive growth and can tolerate very wide fluctuations in market values, especially over the short term (required for options strategies other than writing covered call options).

## ChexSystems ConsumerAssistance

Home (?uri=nm:old:Z6\_0ADA14S0LGPOF0AEMN8SUL20G6)

Identity Thefty Request Reports

Education (?uri=nm:old:Z6\_0ADA14S0LOHT20AEELG32K1GT5)

Dispute (?uri=nm:oid:Z6\_0ADA14S0LGPOF0AEMN8SUL20C6)

✓ Your dispute has been received and will be forwarded to the appropriate personnel for handling. Your reference ID is CXDP1600949. Please retain this information for your records.

If an investigation is necessary, we will contact the source of the information to request that they verify the accuracy of the information they submitted to us. Under normal circumstances, investigations are completed within approximately 30 days (21 days for residents of Maine). If you provide additional information or documentation relevant to the dispute while the investigation is pending, the investigation time frame may be extended up to 15 days to give the source sufficient time for review.

Once it is completed, ChexSystems will notify you of the results of the investigation by mail at the address you provided.

CK

Legal Notices (?

Privacy Policy (?

Información en español (?

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@ 2018, Chex Systems, Inc.



## Invest-By-Mail Form

**BGKWKPBBBBJFH** 

FIDELITY BROKERAGE SERVICES LLC PO BOX 770001 CINCINNATI OH 45277-003

KATHELINE M PIERRE PO BOX 7942 **421 8TH AVE** NY 10116-8801 **NEW YORK** 

> 000 31 002 0584789951

## **Confirmation Statement**

Please keep this portion for your records.

12/03/2018

Account number X84-789951

Date	Transaction			Amount
11/30	Check returnedinsufficient funds	#1004	\$288.20	No Charge

If you need additional information on this account, please visit us at Fidelity.com or call 1-800-544-6666 24 hours a day.

**OP=DMCP** 

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To begin, you will need to	choose:				Questi	ons?
Your account(s) for automatic					800-54	4-6666
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How you would like to receive	your money.				D-1-4-4	11 Infer
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Please he sure we have your curren	nt beneficiary info	onnation for each account (	and your bank or electronic	funds transfer instruction:	i, if needed.	beneficiary information.
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Individual Retirement Account SEP-IRA (224808040)		40.50	alance 30.8512/11/2018	CORPORATION \$0.00	None	Set Up an Automatic Withdrawal Plan
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INDIVIDUAL (X84789851)		\$0.00	\$1.75		None	Set Up an Automatic Withdrawal Plan
INDIVIDUAL (X78609143)		\$0.00	\$58,47		None	Set Up an Automatic Withdrawal Plan
CORPORATION (Z40030665)		\$0.00	\$0.00		None	View Details
UNINCORPORATED ASSN (2		\$0.00	\$0.00		None	View Details
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Terms of Use Privacy Security Site Map

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FTC Report Number: 79204808

I am a victim of Identity theft. This is my official statement about the crime.

## **Contact Information**

Katheline Pierre New York, NY 10116 347-762-5736 kathelinepierre@gmail.com

### Personal Statement

I became a victim of ID Theft back in 2010. By June of 2012 my accounts had been frozen. In 2013 I was unable to file my taxes. In 2014, I filed an ID Theft affidavit. I sought help from a credit counselor and the FTC. I placed a 90 day fraud alert with the CRA. However, I was unable to complete the entire process by consequence of the identity theft. By April of 2017 my computer had been hacked. Livesafe reported over 100,000 viruses. Meanwhile in May my Sprint account was compromised. I received letters asking me to pay today on my very first bill. My Chase/Am Card was closed due to credit reporting issues. By Oct 28, My Sprint account was "hotlined". I had also contacted Citibank and found that my secured credit card & CD was closed. I stopped receiving emails at my domain and found that my personal website and corporate email had been truncated. I was also a victim of the [Equifax data breach]. \*Fraudulent Email/Social Media in terms of injury [Cybercrime].

### Accounts Affected by the Crime

Company or Organization:	CitiCards CBNA	
Account Number:	5424181199193925	
Date fraud began:	Date that 1 discovered it:	Total fraudulent amount:
10 / 2016	12 / 2017	\$ 59509

Fraudulent Bank Debits or Wit	hdrawals					
Company or Organization:	ChexSystem	ns				
Account Number:	Katheline					
Date fraud began:	Date that I	discovered i	E	Total	fraudulent	amount:
3 / 2012	12 / 2017			\$0		

Fraudulent Charges to My Mob	ille Phone Account	
Company or Organization:	Sprint	
Account Number:	610688097	
Date fraud/began:	Date that I discovered it:	Total fraudulent amount:
10 / 2017	12 / 2017	\$ 800692

Company or Organization:	Godaddy LLC [muyasi.com, unpretententious.info]	
Date fraud began:	Date that I discovered it:	Total fraudulent amount:
3 / 2017	12 / 2017	\$ 293374

Fraudulent Charges to My Cred	lit card	
Company or Organization:	Chase/Bank One Card Serv	
Account Number:	414740019918	
Date fraud began:	Date that I discovered it:	Total fraudulent amount:
9 / 2017	12 / 2017	\$ 1070

Fraudi	ilent I	nform	ation o	n Cre	adit R	epor	t

Accounts or Charges	Yes, fraudulent accounts or charges appear on my credit report
Credit Inguirles	BARCLAYS BANK DELAWARE, SYNCB, T-MOBILE, FIRST USA BANK, WEB

# Under penalty of perjury, I declare this information is true and correct to the best of my knowledge.

I understand that knowingly making any false statements to the government may violate federal, state, or local criminal statutes, and may result in a fine, imprisonment, or both.

Katheline Pierre Date

Use this form to prove to businesses and credit bureaus that you have submitted an identity theft report to law enforcement. Some businesses might request that you also file a report with your local police.



katheline pierre <kathelinepierre@gmail.com>

### **New Data Leak Announced: Alteryx**

1 message

LifeLock <no-reply@email.lifelock.com>
Thu, Dec 21, 2017 at 10:18 PM Reply-To: LifeLock <reply-fe891576716c077472-201\_HTML-352731850-7220301-2961@email.lifelock.com>
To: kathelinepierre@gmail.com

View online



### Alteryx Data Leak Exposes Information for 123 Million American Households

More than 120 million U.S. households had information exposed in a data leak, potentially raising the risk of identity theft for the impacted American families.

### What happened at Alteryx?

Cybersecurity company Upguard said it discovered the exposed data on Oct. 6, 2017, in a cloud-based repository, and made its discovery public on Dec. 19, 2017. The repository that was exposed contained a range of U.S. household data from Alteryx, an Irvine, California-based marketing and data analytics company.

The data included 248 fields of information for each household. The information ranged from addresses and income to ethnicity and personal interests. Details included contact information, mortgage ownership and financial histories.

Learn more about this data leak here.

What does this mean for you?

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As a LifeLock member, you are backed by our Million Dollar Protection<sup>™</sup> Package.<sup>‡</sup> This includes reimbursement for stolen funds and compensation for personal expenses—each with limits of up to \$25,000, up to \$100,000 or up to \$1 million— based on the limits of your plan - and coverage for lawyers and experts if needed, to help resolve your case.

Due to this event, we may be experiencing high call volume and don't want you to be inconvenienced with wait times. If we detect your personal information being used within our network, we'll send you an alert.†

If you would like to help protect your family members, log in to your member portal here and use promo code BREACHFAMILY for 15% off the first year\* for new members.

> Thanks for being a LifeLock member Rest assured. Katheline, we have your back

Account | Alerts | Support



No one can prevent all identity theft.

† LifeLock does not monitor all transactions at all businesses.

‡ Reimbursement and Expense Compensation, each with limits of up to \$1 million for Ultimate Plus, up to \$100,000 for Advantage and up to \$25,000 for Standard. And up to \$1 million for coverage for lawyers and experts if needed, for all plans. Benefits provided by Master Policy issued by United Specialty Insurance Company, Inc. (State National Insurance Company, Inc. for NY State members). Policy terms, conditions and exclusions at: LifeLock.com/legal.

\*Important Pricing & Subscription Details:

- The price quoted today may include an introductory offer. After that, your membership will automatically renew and be billed at the applicable monthly or annual
- You can cancel your membership at any time in your member portal, or by contacting Member Services at: 844-488-4540.
- For more details, please visit the LifeLock Cancellation & Refund Policy here.

View our Privacy Policy at LifeLock.com/privacy View our Terms and Conditions at LifeLock.com/terms

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LifeLock, Inc. | 60 East Rio Salado Parkway | Suite 400 | Tempe, AZ 85281



January 10, 2019

### KATHELINE:

Thanks for your interest in Discover®. Unfortunately, at this time we are not able to approve your application for a Discover it® Miles Student card due to the following:

### CREDIT FILE FROZEN

If you are still interested in proceeding with your application, please contact the credit bureau to request a temporary lift of the freeze on your credit report. Once the credit bureau has lifted the freeze, please contact us to have your application re-considered.

For helpful financial tips and information on managing your credit, visit Discover.com/resources.

Sincerely,
Discover Credit Operations Team
1-877-330-4223
Application Number 183592354538600
ADA100025

**Discover Card, issued by Discover Bank, Member FDIC** 

Page 1 of 2

PO Box 15410 Wilmington, DE 19850-5410

Katheline Pierre 421 8th Ave Unit 7942 New York, NY 10116-9010



Our credit decision was based in whole or in part on information obtained in a report from the consumer reporting agency listed below. You have a right under the Fair Credit Reporting Act to know the information contained in your credit file at the consumer reporting agency. The reporting agency played no part in our decision and is unable to supply specific reasons why we have denied credit to you.

You also have a right to a free copy of your report from the reporting agency, if you request it no later than 60 days after you receive this notice. In addition, if you find that any information contained in the report you receive is inaccurate or incomplete, you have the right to dispute the matter with the reporting agency.

For a free copy of your credit bureau report, contact:

EQUIFAX DISCLOSURE DEPARTMENT PO BOX 740241 ATLANTA, GA 30374 (800)685-1111 WWW.EQUIFAX.COM

If you have any questions regarding this letter, you should contact Discover Bank, issuer of the Discover Card, at P.O. Box 15410, Wilmington, DE 19850-5410.

FEDERAL EQUAL CREDIT OPPORTUNITY ACT NOTICE: The federal Equal Credit Opportunity Act prohibits creditors from discriminating against credit applicants on the basis of race, color, religion, national origin, sex, marital status, age (provided that the applicant has the capacity to enter into a binding contract); because all or part of the applicant's income derives from any public assistance program; or because the applicant has in good faith exercised any right under the Consumer Credit Protection Act. The federal agency which administers compliance with this law concerning Discover Bank, the issuer of the Discover Card, is the Bureau of Consumer Financial Protection, 1700 G Street NW, Washington DC 20006.

INVESTMENT REPORT January 25, 2019 - January 31, 2019

Envelope # BGQBGMBBBFVGC

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**Contact Information** 

Online Fidelity.com
FAST<sup>SM</sup>-Automated Telephone (800) 544-5555
Customer Service (800) 544-6666

Fidelity Account KATHELINE PIERRE - INDIVIDUAL

► Account Number: Z04-432888

**Your Account Value:** 

Change from Last Period:

	··	This Period	Year-to-Date
Beginning Account Value		•	•
Ending Account Value **	`	•	•

Excludes unpriced securities.

028220 FIEO2K04 014686



## Account Summary

Account Value:

Change in Account Value

Beginning Account Value
Ending Account Value

Total Account Trades Feb 2018 - Jan 2019: 0

Period Year-to-Date

▶ \$0.00

Account # Z04-432888
KATHELINE PIERRE - INDIVIDUAL

INVESTMENT REPORT January 25, 2019 - January 31, 2019



# Information About Your Fidelity Statement

TDD Service for the Hearing-Impaired Call 800-544-0118, 9 am - 9 pm ET, 7 days a week.

States I Lost or Stolen Cards For 24-Hour workwide customer service, call 800-529-2184 for American Express or Inquiri 800-323-5363 for VISA® Gold Check Card.

Additional investments with Fidelity Make checks payable to Fidelity Investments. Include your account 866-41 number on the check. For retirement and health savings accounts (HSA), designate in the memo field whether writing number on the check. For retirement and health savings accounts (HSA), designate in the memo field whether writing number on the check. For retirement and health savings accounts (HSA), designate in the memo field whether writing your contribution is for the current or prior year. Mail checks or other traplities to: Fidelity Investments, P.O. Box Materi your contribution is for the current or prior year. Mail checks or other traplities to: Fidelity Investments, P.O. Box Materi your contribution is for its status for the statement and year-to-date periods. Except for interest Mutual income earned on, or distributed by, tax-exempts executifies, Fidelity reports dividends and capital gains held in charge income summary Shows income by tax exampts executifies. Fidelity reports and HSAs, earnings are reported as tax-exempt income may be subject to period to report certain conditions are ment.

Cost Basis, Gain/Loss, and Holding Period Information NFS is required to report certain cost basis and save-exempt income pen-end mutual funds and the first-int, first-out (FIFO) method for all other securities. Cost other basis is adjusted for masket reporting). Your statement may not reflect all adjustments required for as activities with the same CUSIS) have a count on the first-int first-int first-int first-int formation or reflect all adjustments required for as activities for further information are sold within a retirement status. First-int formation when securities are sold within a retirement status, or HSA accounts. The provides proceeds based or HSA ac

statements at least tour times during the calendar year for any account with a balance.

Statement Discrepancies Please Teview your datement and report any Inscouracies or discrepanties. Statement Discrepancies Please Teview your datement and report any Inscouracies or discrepanties. Statement Discrepancies or questions regarding your brokerage account or the activity therein should be incommon account 866-408-1138. Any oral communications regarding your brokerage account or the activity therein should be recommon in the program of the program of the activity therein should be recommon related to protect your rights, including those under the Securities investor Protection Apt (SIPA).

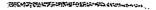
O. Box Material Changes Please advise us of material changes in your investment objectives or financial situation related to your brokerage account(s).

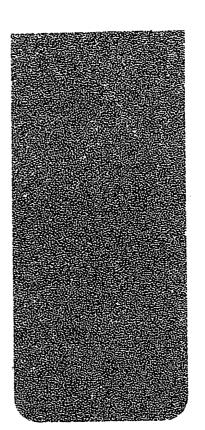
Interest Mutual Funds and Performance—Before investing, consider the funds investment objectives, risks, theid in changes and expenses. Contact Fidelity for a prospectus containing this information. Read it carefully, bed in changes and expenses. Contact Fidelity for a prospectus containing this information. Read it carefully. Theid in changes and expenses. Contact Fidelity for a prospectus containing this information. Read it carefully. Theid in changes and expenses. Contact Fidelity for a prospectus containing this information is states for most recent month-end performance will be higher or lower than that quoted. Visit Fidelity.com/performance for most recent month-end performance in recent than that quoted. Visit Fidelity.com/performance for interestional content performance for most recent month-end performance or full infrastructure needed to support and maintenance, or their cost investment efficiency of the prospectus as well as other and interestion received by FBS on NFS will be furnished to you upon the prospectus as well as other other programs. Additional compensation for stateshotder services, start-up fees, infrastructure support and maintenance, or their cost int

Additional information About Your Brokerage Account, if Applicable re-persist battered ficially an under previous previous process from sales of certificated searchines with compared to the process and exaction process from sales of certificated searchines with compared to expend the process and exaction process. If your CPG is several to a compared to the process and exaction process from sales of certificated searchines with the process and exaction process. If your CPG is several to a compared to the process and exaction process from the process and exaction process. If your CPG is several to a compared to your process and exaction process. If your CPG is several to a compared to your process and exaction process. If your CPG is several to a compared to your process and exaction process. If your CPG is several to a compared to your process and exaction process. If your CPG is several to a compared to your process and exaction process. If your CPG is several to the your process of characters are process. If your process are process of the your process of characters and your process. If your process are process of characters are your process. If your process or characters are your process. If your process your process or characters are your process. If your process your process or your process your process or your process or your process or your process your process or your process or your process your process or your process your process or your process or your process your process or your process your process are your process. If your pr



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P.O. Box 28014 Albuquerque, NM 87125-8014

Presorted
First Class Mail
U.S. Postage
PAID
Fidelity Investments
45277

[01/08/2018]

Dear Furnishers,

My name is Katheline M. Pierre III. and I am sending correspondence to furnishers in regards to a change of address. As a victim of multiple stolen identity events in the last few recent years, I have been able to make amends and am ready to issue reports from various respective agencies upon receipt of acknowledgement as a mail recipient, past or present.

My new mailing address is as follows Attn: Katheline Pierre P.O. Box 7942 New York, NY 10116. Please forward me any and all account statements along with a letter of your receipt of my current status as a previous and/or current victim of identity theft, that I may send you an official correspondence.

Warm regards,

**Katheline Pierre** 

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Carrier and Carrier

নিৰ্বাচন । চন্দ্ৰীয়ৰ সভাই উচ্চিন্দ্ৰীত ক্ষমান্ত্ৰত ওক্তিৰ্থানিক ত

Notary: State of NY, County of Kings State of	
This record was subscribed and sworn before me on this	JAN 0 9 2018 in the year 2 by
Signature of notatial officer  ZVI J INDIG  PORATY PUBLIC, State of New York  No. 01IN6236559  Publified in Kings County  Commission Expires February 28, 2019	
Title of office	
My commission expires:	

All furnishers of consumer reports must comply with all applicable regulations, including regulations promulgated after this notice was first prescribed in 2004. Information about applicable regulations currently in effect can be found at the Consumer Financial Protection Bureau's website, www.consumerfinance.gov/learnmore.

### NOTICE TO FURNISHERS OF INFORMATION: OBLIGATIONS OF FURNISHERS UNDER THE FCRA

The federal Fair Credit Reporting Act (FCRA), 15 U.S.C. § 1681-1681y, imposes responsibilities on all persons who furnish information to consumer reporting agencies (CRAs). These responsibilities are found in Section 623 of the FCRA, 15 U.S.C. § 1681s-2. State law may impose additional requirements on furnishers. All furnishers of information to CRAs should become familiar with the applicable laws and may want to consult with their counsel to
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623(a)(8).

### **Duties After Notice of Dispute from Consumer Reporting Agency**

If a CRA notifies a furnisher that a consumer disputes the completeness or accuracy of information provided by the furnisher, the furnisher has a duty to follow certain procedures. The furnisher must:

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katheline pierre <kathelinepierre@gmail.com>

### Regarding Claim 00102337933-Policy IFS 0253101

1 message

myclaiminfo@assurant.com <myclaiminfo@assurant.com>

Reply-To: myclaiminfo@assurant.com

To: kathelinepierre@gmail.com, ClientLetter@assurant.com

Thu. Dec 21, 2017 at 7:40 AM

Please see the attached correspondence in reference to your Identity Fraud claim.

Claim Information

Claim Number: 00102337933 Policy Number: IFS 0253101 Date of Loss: 11-01-2017 Claim Reported: 12-18-2017 Property Address: , , ,

If you have any questions about this correspondence, or if you have additional information that you would like us to consider, please contact your claims adjuster at the number listed below. Our office hours are 8 a.m. to 6 p.m. Monday through Friday. We appreciate your business and thank you for being a valued customer.

Sincerely,

Barbara Lopez Global P&C Claims Claims Examiner T. 800-652-1262 Ext. 38455 F. 866-728-7098 E. myclaiminfo@assurant.com

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This e-mail message and all attachments transmitted with it may contain legally privileged and/or confidential information intended solely for the use of the addressee(s). If the reader of this message is not the intended recipient, you are hereby notified that any reading, dissemination, distribution, copying, forwarding or other use of this message or its attachments is strictly prohibited. If you have received this message in error, please notify the sender immediately and delete this message and all copies and backups thereof. Thank you.

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### The Consumer Financial Protection Bureau website, www.consumerfinance.gov/learnmore, has more information about the FCRA.

### Citations for FCRA sections in the U.S. Code, 15 U.S.C. § 1681 et seq.:

	15 U.S.C. 1681	Section 615	15 U.S.C. 1681m
Section 603	15 U.S.C. 1681a	Section 616	15 U.S.C. 1681n
Section 604	15 U.S.C. 1681b	Section 617	15 U.S.C. 1681o
Section 605	15 U.S.C. 1681c	Section 618	15 U.S.C. 1681p
Section 605A	15 U.S.C. 1681c-1	Section 619	15 U.S.C. 1681q
Section 605B	15 U.S.C. 1681c-2	Section 620	15 U.S.C. 1681r
Section 606	15 U.S.C. 1681d	Section 621	15 U.S.C. 1681s
Section 607	15 U.S.C. 1681e	Section 622	15 U.S.C. 1681s-1
Section 608	15 U.S.C. 1681f	Section 623	15 U.S.C. 1681s-2
Section 609	15 U.S.C. 1681g	Section 624	15 U.S.C. 1681t
Section 610	15 U.S.C. 1681h	Section 625	15 U.S.C. 1681u
Section 611	15 U.S.C. 1681i	Section 626	15 U.S.C. 1681v
Section 612	15 U.S.C. 1681j	Section 627	15 U.S.C. 1681w
Section 613	15 U.S.C. 1681k	Section 628	15 U.S.C. 1681x
Section 614	15 U.S.C. 1681	Section 629	15 U.S.C. 1681y

March 27, 2017

EQUIFAX P.O. Box 740256 Atlanta, GA 30374

RE: REQUEST OF INVESTIGATION Social Security No.: \*\*\*-\*\*-9302

To Whom It May Concern:

According to the provisions of the Fair Credit Reporting Act § 611(a) [15 USC § 1681i(a)(1)(A)], disputed items must be reinvestigated or deleted from my credit record within 30 days. In the interim, these items should be noted on my credit record as "in dispute."

I am also requesting the names, addresses, and telephone numbers of individuals you contacted during your investigation so that I may follow up. Please notify me that the items below have been deleted pursuant to 611 (a) (6) [15USC 1681j (a) (6)].

I am also requesting an updated copy of my credit report, which should be sent to the address listed below. According to the provisions of § 612 [15 USC § 1681j], there should be no charge for this report.

Please initiate an investigation according to the provisions of the Fair Credit Reporting Act § 611(a) [15 USC § 1681i(a)(1)(A)] on the following items:

### **TRADES**

ACCOUNT: [ST UNIV NY]

BALANCE: [\$2,031] REMARKS: [NONE]

This account is inaccurate because I no longer have any obligations to this creditor.

Please investigate and remove this account from my records or send documentation

that shows I am responsible for it.

I am also sending copies of this letter to the Federal Trade Commission and the New York Department of Consumer Affairs, and will update these institutions about the status of this matter.

Sincerely,			

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the first of the state of the second

Katheline Pierre
35 Linden Boulevard, #C2
Brooklyn, NY 11226

cc: Federal Trade Commission; NY Department of Consumer Affairs

March 27, 2017

TRANSUNION P.O. BOX 2000 CHESTER, PA 19022

RE: REQUEST OF INVESTIGATION Social Security No.: \*\*\*-\*\*-9302

To Whom It May Concern:

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Sincerely,

cc: Federal Trade Commission; NY Department of Consumer Affairs

March 27, 2017

EXPERIAN PO Box 9701 Allen, TX 75013

RE: REQUEST OF INVESTIGATION

Social Security No.: \*\*\*-\*\*-9302

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Sincerely,		
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Katheline Pierre
35 Linden Boulevard, #C2
Brooklyn, NY 11226

cc: Federal Trade Commission; NY Department of Consumer Affairs

RIDGEWOOD SAVINGS BANK 71-02 FOREST AVE RIDGEWOOD NY 11385



Katheline M Pierre 421 8th Avenue Unit 7942 New York, NY 10116

1011649010 0770

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71-02 Forest Avenue Ridgewood, NY 11385 (718) 240-4800

Katheline M Pierre 421 8th Avenue Unit 7942 New York, NY 10116

1/11/2019

Confirmation # DUM716N

### Dear Katheline M Pierre

Thank you for taking this opportunity to begin your banking relationship with us through our Online Account Opening process.

Unfortunately, we are unable to provide you with a new account at this time through this process. An "Adverse Action" form is attached.

You may, however, be able to open an account in person at any of our conveniently located branches.

Very truly yours:

Diana Suero Ridgewood Savings Bank Electronic Banking Department

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Member FDIC

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### Notice of Adverse Action

**Notice Date:** <u>01/11/2019</u>

Thank you for your recent application. We are sorry to advise you that we are unable to accommodate your request to open a deposit account with our institution at this time. Our decision was based in whole or in part on information obtained in a report from the consumer reporting agency listed below. You have the right under the Fair Credit Reporting Act to know the information contained in your file at the consumer reporting agency. The reporting agency played no part in our decision and is unable to supply specific reasons why we have denied your request to open a deposit account in our institution. You also have the right to a free copy of your credit report from the reporting agency, if you request it no later than 60 days after you receive this notice. In addition, if you find that any information contained in the report you receive is inaccurate or incomplete, you have the right to dispute with the reporting agency.

Agency Address:

Chex Systems, Inc. Attn: Consumer Relations 7805 Hudson Road, Suite 100 Woodbury, MN 55125

Fax (602) 659-2197
Toll-free Telephone (800) 428-9623
On the web: www.consumerdebit.com

We also obtained your credit score from this consumer reporting agency and used it in making our decision. Your credit score is a number that reflects the information in your consumer report. Your credit score can change, depending on how the information in your consumer report changes.

**Credit Score**: <u>0506</u> **Score Date**: <u>01/10/2019</u>

Score range from a low of 100 to a high of 899, while exception scores range from 9000 to 9999.

### Key factors that adversely affected your credit score:

AG-Time Since Non-DDA Inquiry Activity AX-No Evidence of Asset Ownership

AO-Non-DDA Inquiry or Retail Item History

AH-Unique FI DDA Inquiry History

If you have any questions regarding your credit score, you should contact Chex Systems, Inc. using the contact information above.

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Consumer Relations 7805 Hudson Rd Suite 100 Woodbury, MN 55125 800.513.7125



January 16, 2017

137 KATHELINE PIERRE 35 LINDEN BOULEVARD APT C2 BROOKLYN, NY 11226

### This report was prepared for KATHELINE PIERRE

25160570 for KATHELINE PIERRE Consumer ID:

Please provide your Consumer ID number, along with your Social Security number, in any future contact with ChexSystems.

Personal Information

This section displays the names, date of birth and addresses associated with your ChexSystems consumer file.

Date of Birth: 02/16/1993

Names: KATHELINE PIERRE

Addresses: 250 CLARKSON AVE BROOKLYN, NY 11226-0000

35 LINDEN BLVD APT C2 **BROOKLYN, NY 11226-3132** 

35 LINDEN BLVD APT 2C **BROOKLYN, NY 11226-3132** 

35 Linden Blvd C2 Brooklyn, NY 11226-0000

35 LINDEN BOULEVARD APT-C2 BROOKLYN, NY 11226-3132

Dispute in writing

Supporting document Chesd Systems

chexsystems.com

Reply ID: 15763727-303381

### Reported Information

Reported Information refers to reports of accounts that have been mishandled, reported for cause, and/or outstanding debts. Reported information is submitted directly to ChexSystems by members of our service which consists mainly of financial institutions. Our current practice is to retain this information for a period of five years.

SSN/ID indicates a Social Security number, Individual Taxpayer Identification number, Tax ID number, or Employer ID number.

Source Of Information: M&T BANK

1100 WEHRLE DRIVE WILLIAMSVILLE, NY 14221

800.724;2440
Reported Name: KATHELINE PIERRE
Reported Address: 35 LINDEN BLVD APT C2
BROOKLYN, NY 11226-3132

Reported SSN/ID: XXX-XX-9302

Driver's License Number:

State of Issuance:

RTN: 022000046 Account: XXXXXX6373

Date Reported: 02/15/2012
Reported For: ACCOUNT ABUSE
Original Charge Off Amount: \$802.95
Closure Status: NOT REPORTED

Source Of Information : M&T BANK

1100 WEHRLE DRIVE WILLIAMSVILLE, NY 14221

800.724.2440

Reported Name : KATHERINE M PIERRE Reported Address : 31 \$EMINARY AVE

**BINGHAMTON, NY 13905-3732** 

Reported SSN/ID: XXX-XX-9302

Driver's License Number:

State of Issuance:

RTN: 022000046 Account: XXXXXX5415

Date Reported: 12/17/2013
Reported For: ACCOUNT ABUSE
Original Charge Off Amount: \$636.54
Closure Status: NOT REPORTED

Source Of Information: TD BANK

70 GRAY ROAD FALMOUTH, ME 04105

Telephone Number Not Available

Reported Name : KATHERINE M PIERRE Reported Address : 1967 UNION ST

**BROOKLYN, NY 11233-5262** 

Reported SSN/ID: XXX-XX-9302

Driver's License Number:

State of Issuance:

RTN: 011103093 Account: XXXXXX8029

Date Reported: 04/15/2013
Reported For: OVERDRAFTS
Original Charge Off Amount: \$194.40
Closure Status: NOT REPORTED

Source Of Information: CHEMUNG CANAL TRUST COMPANY

ONE CHEMUNG CANAL PLAZA

**ELMIRA, NY 14901** 

Telephone Number Not Available

Reported Name : KATHERINE PIERRE Reported Address : BU BOX 6850

**BINGHAMTON, NY 13902** 

Reported SSN/ID: XXX-XX-9302

Driver's License Number:

State of Issuance:

RTN: 021301115 Account: XXXXX5844

Date Reported: 03/07/2012

Reported For: NON-SUFFICIENT FUNDS(NSF) ACTIVITY

Closure Status : UNPAID Closure Status Date : 03/07/2012

Inquiries Initiated By Consumer Action

Inquiries Initiated By Consumer Action refers to inquiries resulting from a transaction initiated by you. These include applying for a credit card or completing an application at a financial inetitution. Please note that the inquiries are part of your credit history and may be included in our reports to others. These inquiries can be viewed for ninety days up to three years.

Inquirer: GARVER FEDERAL SAVINGS BANK

1392 FULTON STREET BROOKLYN, NY 11216

Telephone Number Not Available

Inquiry Date : 03/07/2014

SSN/ID Provided: XXX-XX-9302



Reply ID: 15763727-303381

inquirer: TRANSUNION DECISION SYSTEMS

555 WEST ADAMS STREET

**CHICAGO, IL 60661** 

Telephone Number Not Available

On behalf of : PROGRESSIVE FINANCE

11629 S. 700 E.

**DRAPER, UT 84020** 

Telephone Number Not Available

Inquiry Date: 08/11/2016

SSN/ID Provided : XXX+XX-9302

Inquirer: FACTOR TRUST

675 MANSELL ROAD STE 205

ROSWELL, GA 30076

Telephone Number Not Available

On behalf of : PROGRESSIVE FINANCE, LLC

11629 S 700 E, STE 250 **DRAPER. UT 84020** 

Telephone Number Not Available

Inquiry Date: 08/11/2016

SSN/ID Provided : XXX-XX-9302

Inquirer: DATAX LTD

325 E WARM SPRINGS ROAD

LAS VEGAS, NV 89119

**Telephone Number Not Available** 

On behalf of : CREST FINANCIAL INC.

**49 W CENTER** 

MIDVALE, UT 84047

**Telephone Number Not Available** 

Inquiry Dato: 08/31/2015

SSN/ID Provided: XXX-XX-9302

inquirer: CITIBANK, N.A.

ONE BROADWAY

NEW YORK, NY 10004

800.627.3999

Inquiry Date: 05/18/2016

SSN/ID Provided : XXX-XX-9302

Inquirer: CARVER FEDERAL SAVINGS BANK

12 METROTECH CENTER

**BROOKLYN, NY 11201** 

718.676.8708

Inquiry Date: 01/30/2016

SSN/ID Provided: XXX-XX-9302

Inquirer: M&T BANK

ONE M & T PLAZA

BUFFALO, NY 14240

Telephone Number Not Available

Inquiry Date: 02/06/2014

SSN/ID Provided: XXX-XX-9302

Inquiries Not Initiated By Consumer Action

Reply ID: 15763727-303381



Synchrony Bank c/o PayPal Credit **PO Box 447** Timonium, MD 21094-0447

01/21/19

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P-2 T-23 \*\*\*\*\*\*AUTO\*\*ALL FOR AADC 112 11375 Katheline Pierre 35 Linden Blvd, C2 West Florence Hall Brooklyn, NY 11226-3170

Reference: 2136196458 - 504990270000915

Dear Katheline Pierre:

This letter is in response to your recent request to open a PayPal Credit account. Our records show that you requested to open an account or make a purchase using the PayPal Credit payment method on 01/20/2019.

We regret that we are unable to approve you for the service at this time for the following reason:

Unable to access your credit bureau file due to a freeze.

Our credit decision was based in whole or in part on information obtained in a report from the consumer-reporting agency listed below. You have a right under the Fair Credit Reporting Act to know the information contained in your credit file at the consumer reporting agency. The reporting agency played no part in our decision and is unable to supply specific reasons why we have denied credit to you.

You also have the right to a free copy of your report from the reporting agency if you request it no later than 60 days after you receive this notice. In addition, if you find that any information contained in the report you receive is inaccurate or incomplete, you have the right to dispute the matter with the reporting agency.

> **Trans Union** 2 Baldwin Place PO Box 1000 Chester PA 19022 (800) 888-4213

If you applied multiple times for a PayPal Credit account, you will receive a separate letter for each application that was declined, even if you were subsequently approved.

Thank you.

Sincerely,

Synchrony Bank

The PayPal Credit account is issued by Synchrony Bank.

CBE/11.375.(

### FEDERAL EQUAL CREDIT OPPORTUNITY ACT NOTICE

The Federal Equal Credit Opportunity Act prohibits creditors from discriminating against credit applicants on the basis of race, color, religion, national origin, sex, marital status, age (provided the applicant has the capacity to enter into a binding contract); because all or part of the applicant's income derives from any public assistance program; or because the applicant has in good faith exercised any right under the Consumer Credit Protection Act. The Federal agency that administers compliance with this law concerning this creditor is the Bureau of Consumer Financial Protection, 1700 G Street NW, Washington DC 20006.

The Ohio laws against discrimination require that all creditors make credit equally available to all credit worthy customers, and that credit reporting agencies maintain senarate credit histories on each individual upon request. The Ohio Civil rights Commission administers compliance with this law.

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والشروم السائحو فالوبائية



Cardmember Service PO Box 6361 Fargo, ND 58125-6361

November 24, 2018

REF: 20183276215844

- Հերակիլիայիլիայի կարարակին անական հետևան անական հետևան հետևան հետևան հետևան հետևան հետևան հետևան հետևան հետև 000001969 01 SP 0.470 106481809953663 P Katheline Pierre III PO Box 7942 New York, NY 10116-7942

Dear Katheline Pierre III:

Thank you for applying for a Fidelity Visa Signature Card account.

We regret that we are unable to process your application at this time. The consumer credit reporting agency has indicated that you have put a security freeze on your credit file. In order for us to continue processing your application, you will need to contact all consumer reporting agencies and request that any freezes be lifted. Once this has been completed, please contact us at 800.364.9648, from 8 a.m. to 5 p.m. CT, Monday through Friday. We accept relay calls. We will be happy to re-evaluate your application.

Our decision was based in whole or in part on information obtained from the following consumer credit reporting agency(ies):

Experian Equifax Trans Union PO Box 2002 PO Box 740241 PO Box 1000 Allen, TX 75013-2002 Atlanta, GA 30374-0241 Chester, PA 19022 888.397.3742 800.685.1111 800.888.4213 experian.com/reportaccess equifax.com transunion.com/myoptions

You have a right under the Fair Credit Reporting Act to know the information contained in your credit file at the consumer reporting agency. The reporting agency played no part in our decision and is unable to supply specific reasons why we have denied credit to you. You also have a right to a free copy of your report from the reporting agency, if you request it no later than 60 days after you receive this letter. In addition, if you find that any information contained in the report you receive is inaccurate or incomplete, you have the right to dispute the matter with the reporting agency.

Sincerely,

Cardmember Service 800.364.9648

The creditor and issuer of this card is Elan Financial Services.

### **EQUAL CREDIT OPPORTUNITY ACT NOTICE**

The Federal Equal Credit Opportunity Act prohibits creditors from discriminating against credit applicants on the basis of race, color, religion, national origin, sex, marital status, age (provided the applicant has the capacity to enter into a binding contract); because all or part of the applicant's income derives from any public assistance program; or because the applicant has in good faith exercised any right under the Consumer Credit Protection Act. The Federal agency that administers compliance with this law concerning this creditor is the Bureau of Consumer Financial Protection, 1700 G Street NW, Washington DC 20006.

Notice to Washington residents: Washington state law against discrimination prohibits discrimination in credit transactions because of race, creed, color, national origin, sex, marital status, honorably discharged veteran or military status, sexual orientation, or the presence of any sensory, mental or physical disability or the use of a trained guide dog or service dog by a disabled person. The Washington State Human Rights Commission administers compliance with this law.

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December 17, 2018

D17-ARNKV-CSD-000926

Target Debit Card™ Application Application ID: 996013515155292

Dear Katheline M Pierre III,

We're sorry, but we couldn't approve your application because we weren't able to verify the information from the ID you provided.

Thanks for your interest in the Target Debit Card. Give us a call at 800-570-1007 if you have any questions.

Sincerely, Target Card Services

REDcardtm: Target Debit Cardtm, Target Credit Cardtm and Targettm Mastercarde. Subject to application approval (Target Mastercard not available to new applicants). The REDcard credit cards (Target Credit Card and Target Mastercard) are issued by TD Bank USA, N.A. The REDcard debit card is issued by Target Corporation. The Bullseye Design and Target are registered trademarks of Target Brands, Inc. Mastercard is a registered trademark of Mastercard International Incorporated. Pat 7,562,048 and 8,117,118.

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Cardmember Service PO Box 6361 Fargo, ND 58125-6361

**December 19, 2018** 

REF: 20183526103439

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Dear Katheline M Pierre lii:

Thank you for applying for a Fidelity Visa Signature Card account.

We regret that we are unable to process your application at this time. The consumer credit reporting agency has indicated that you have put a security freeze on your credit file. In order for us to continue processing your application, you will need to contact all consumer reporting agencies and request that any freezes be lifted. Once this has been completed, please contact us at 800.364.9648, from 8 a.m. to 5 p.m. CT, Monday through Friday. We accept relay calls. We will be happy to re-evaluate your application.

Our decision was based in whole or in part on information obtained from the following consumer credit reporting agency(ies):

Trans Union PO Box 1000 Chester, PA 19022 800.888.4213 transunion.com/myoptions

Equifax PO Box 740241 Atlanta, GA 30374-0241 800.685.1111 equifax.com

Experian PO Box 2002 Allen, TX 75013-2002 888.397.3742 experian.com/reportaccess

You have a right under the Fair Credit Reporting Act to know the information contained in your credit file at the consumer reporting agency. The reporting agency played no part in our decision and is unable to supply specific reasons why we have denied credit to you. You also have a right to a free copy of your report from the reporting agency, if you request it no later than 60 days after you receive this letter. In addition, if you find that any information contained in the report you receive is inaccurate or incomplete, you have the right to dispute the matter with the reporting agency.

Sincerely,

Cardmember Service 800.364.9648

The creditor and issuer of this card is Elan Financial Services.

### **EQUAL CREDIT OPPORTUNITY ACT NOTICE**

The Federal Equal Credit Opportunity Act prohibits creditors from discriminating against credit applicants on the basis of race, color, religion, national origin, sex, marital status, age (provided the applicant has the capacity to enter into a binding contract); because all or part of the applicant's income derives from any public assistance program; or because the applicant has in good faith exercised any right under the Consumer Credit Protection Act. The Federal agency that administers compliance with this law concerning this creditor is the Bureau of Consumer Financial Protection, 1700 G Street NW, Washington DC 20006.

Notice to Washington residents: Washington state law against discrimination prohibits discrimination in credit transactions because of race, creed, color, national origin, sex, marital status, honorably discharged veteran or military status, sexual orientation, or the presence of any sensory, mental or physical disability or the use of a trained guide dog or service dog by a disabled person. The Washington State Human Rights Commission administers compliance with this law.

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Wells Fargo Bank, N.A. P.O. Box 14579 Des Moines, IA 50306-3579

December 17, 2018

Subject: Information needed to process your credit card account application # 20183510011243

### Dear KATHELINE M PIERRE III:

Thank you for your recent credit card account application. We're writing to let you know that there is a security freeze on your consumer report (often called a credit report) from the consumer reporting agency shown below. This security freeze prevents us from accessing your credit information. Please follow the steps below to temporarily lift the security freeze so we can process your application.

### What you need to do

Please help us process your application by completing the following steps by January 11, 2019:

- Call the reporting agency shown below and ask them to allow us to obtain a copy of your credit report.
- 2. After you contact the reporting agency, call us within 24 hours at 1-800-967-9521, Monday Friday, 7:00 a.m. to 9:00 p.m., or Saturday, 8:00 a.m. to 7:00 p.m. Central Time. It is important that you contact us promptly so we can process your request before the security freeze is automatically reinstated.

Please understand that if we cannot access your credit report by January 11, 2019, your application will be declined and you will need to submit a new application.

### About our decision and your consumer report

Our decision was based in whole or in part on information in a consumer report (often called a credit report) from the consumer reporting agency below. This agency was not involved in our decision and cannot provide you with specific reasons about our decision.

However, we want to make sure you're aware of your right under the Fair Credit Reporting Act to know the information in your credit file, and to receive a free copy of your consumer report from the agency if you request it within 60 days after you receive this notice. If you find that any information in the report is inaccurate or incomplete, you have the right to dispute it with the reporting agency. To obtain a free copy of your report, please contact:

Experian 701 Experian Parkway P.O. Box 2103 Allen TX 75013 888-397-3742 www.experian.com/reportaccess If you have questions, please call us at 1-800-967-9521, Monday – Friday, 7:00 a.m. to 9:00 p.m., or Saturday, 8:00 a.m. to 7:00 p.m. Central Time, and refer to application # 20183510011243. For customers with hearing or speech disabilities, we accept telecommunications relay service calls.

Thank you.

Credit Department Consumer Financial Services

Notice: The federal Equal Credit Opportunity Act prohibits creditors from discriminating against credit applicants on the basis of race, color, religion, national origin, sex, marital status, age (provided the applicant has the capacity to enter into a binding contract); because all or part of the applicant's income derives from any public assistance program; or because the applicant has in good faith exercised any right under the Consumer Credit Protection Act.

The federal agency that administers compliance with this law concerning Wells Fargo is:

Bureau of Consumer Financial Protection 1700 G Street NW Washington, D.C. 20006

### **DISCOVER**

December 17, 2018

### KATHELINE:

Thanks for your interest in Discover®. Unfortunately, at this time we are not able to approve your application for a Discover it® Business card due to the following:

### COLLECTION

Although we are not able to approve your application, you can find helpful financial tips, easily keep track of your FICO® Credit Score for free, and learn more about what affects your credit at **Discover.com/Credit-Scorecard**.

Sincerely,
Discover Credit Operations Team
1-877-330-4223
Application Number 183511411266100
ADA100025

Discover Card, issued by Discover Bank, Member FDIC

Page 1 of 2

PO Box 15410 Wilmington, DE 19850-5410

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LF11RA01 017406

Katheline M. Pierre III 421 8th Ave Unit 7942 New York, NY 10116-9010

